

Hotel Data Sheet

Hotel

Name of hotel	SMY HARI CLUB DJERBA
Official category	4 STARS
Official post address	BP 80 ZONE TOURISTIQUE AGHIR 4116 MIDOUN - D
Phone	0021675750314
Fax	0021675750194
Email	fom.hariclub@smyhotels.com ; info.hariclub@
Country	TUNISIA
Area	DJERBA

Year of construction	1987
Year of last big renovation	2019
What was renovated?	162 Bungalows + Outdoor swimming pool + Pool Bar "M
Number of buildings in total	10 (01 Central Bloc with its two wings right and left + 09

TYPE OF CONSTRUCTION			
Bungalows	Yes	Number of bungalows	162
Main building	Yes		
Adjoining building(s)	?	Number of adjoining buildings	
Other		Main Building with 50 rooms	

Opening times	
Spoken languages reception	German + French + English + Arabic
Spoken languages animation	German + French + English + Arabic
Spoken languages restaurant	German + French + English + Arabic
Spoken languages concierge	German + French + English + Arabic
Currency/currencies	Tunisian Dinar
Time zone (difference to GMT)	Plus 01 Hour

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	?
Cash (LOCAL currency)	Yes	Traveler's Check	?
Cash (OTHER than local currency)	Yes		
If yes: WHICH OTHER currency?	Euro or Dollars		

Voltage	220
Adapter for German style plug necessary	?
Adapter for German style plug available in hotel	?
Inclusive	?
Against charge	?
Inclusive, against commission	?

Amount (how many?)	
Price per day	
Amount of commission	

Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	Reception
Opening times of money exchange (from - till)	10:00 to 14:00 and 16:00 to 20:00
Money exchange close to hotel	Yes
Cash machine in the hotel	No
Cash machine close to the hotel	Yes

Distance to hotel	1 km
Distance to hotel	1 km

Travel Connections

Airport	International Airport of Djerba Zarzis
Distance to airport	30 km
Taxi costs to airport	30 Tunisian Dinars from 08:00 to 20:00

Next town	Midoun
Distance to next town	08 Km
Taxi costs to next town	4,5 Tunisian Dinars

Hotelbus/-shuttle				No
PLEASE SELECT:	?		Price	
Hotelbus/-shuttle (frequency per day)				

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	50 Meters
Bus costs to next town	0,750 Tunisian Dinars
Bus connection to next town (frequency per hour OR per day)	1 Hour

Facilities & General Information

Distance to next supermarket	500 Meters
Distance to next hospital	08 Km
Distance to next pharmacy	08 Km
Distance to shopping area/center	02 Km
Distance to the beach	the Hotel is on the beach
Hotel is directly located at the beach	Yes
Hotel is separated from the beach by a beach promenade	No

Maximum number of floors	2
Elevator/lift	No
Access to all rooms via lift	No
Number of buildings WITH lift	No one
Number of buildings WITHOUT lift	all the buildings
Further comments	

Kiosk/mini-market in hotel				Yes
Is a basic baby assortment available?				No
Napkins	No		Baby food	No
Baby wipes	No		Creme	No
Baby bottle	No		Baby dummy	No
Other				
Souvenir shop in hotel	Yes			
Souvenir shop close to hotel	Yes	Distance to shop	2 Km	

Parking space				?
PLEASE SELECT:	?		Price per day/week	
Pre-reservation available?	?			

Laundrette/washing room with self service				No
PLEASE SELECT:	?		Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	6 Euro
* Please enclose a price list if possible!		Price per shirt	4 Euro

* Please enclose a price list if possible!

Fax service			Yes
PLEASE SELECT:	Against charge	Price per fax	05 Tunisian

Room service			No
PLEASE SELECT:	?	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)			

Medical care in the hotel			Yes
WHAT KIND?			
Nurse	Yes	Doctor	Yes
German speaking	Yes	Infirmary/sickroom	Yes
If not: WHICH language?			
Medical care close to hotel	?	German speaking doctor	Yes
If not: WHICH language?			
German speaking doctor can be called if needed	Yes		

Nightclub/disco in hotel	Yes
Opening hours (from - till)	23:00 - 02:00
Opening days	07 Days

Games room				No
Gaming machines in games room				
Indoor theatre	Yes	Capacity	300	
Outdoor theatre	Yes	Capacity	500	

Car rental at hotel				No
Price per day, cheapest car category				
Rental of scooter	Yes	Price per day		

Car rental close to the hotel				No
Distance				
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?		Formal dress code		

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel				?
Exclusive usage for hotel guests only				?

Bicycle rental at hotel				Yes
PLEASE SELECT:		Against charge	Price per day	

Bicycle rental close to the hotel				No
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:		?	Price	
If allowed: WHICH pets?				

Pool & Beach

Total size of pool area	
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		Amount (how many?)	Depth (in metres)	Heat- able	Sweet water	Salt water	Water slide	No. of water slides	Chil- dren's ONLY- water slide	No. of chil- dren's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1		No	Yes	No	No		No		No			
Relax pool (outdoor)	No			No	No	No	No		No		No			
Children's pool	Yes	1		No	Yes	No	No		No		No			
Pool with separate children's area	No			No	No	No	No		No		No			
Olympic size pool 50 m	No			No	No	No	No		No		No			
Half olympic pool 25 m	No			No	No	No	No		No		No			
Indoor pool	Yes	1		Yes	Yes	No	No		No		No			

Other pool	No	
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Aqua park in the hotel				No
PLEASE SELECT:		?	Price adults per day	
			Price kids per day	
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard	?			
Relax area with sunbeds	?			
Comments				

Aqua park close to the hotel				No
Distance				
Name				
Opening times per day (from - till)				
Included for hotel guests?				?
If included: HOW OFTEN may hotel guests visit?				
Against charge				?
Price adults per day				
Price kids per day				

Sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sun roofs				?
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Public beach with separate section for the hotel				No
Public beach				No
Hotel's private beach (access only for hotel guests - no other people allowed)				Yes

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day		

Deposit for pool/beach towels				No
Amount of deposit				

Change of pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sunbeds at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Total length of beach section/coast (beach walks)	
Length of hotel beach	420 Meters

ACCESS TO SEA	
Flatly sloping	?
Steep coast	?
Other	Flat beach with easy access to sea

Sun terrace in the hotel				Yes
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Waterfront promenade				No
Distance from hotel				
Length of promenade				

Awards & Certificates *(will not be mentioned in the catalogue)*

e.g. Holidaycheck Award	Info	
	Info	
	Info	

Additional Services

General

German speaking concierge/guest relation	Yes
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Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room foc	Yes
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	

Internet in Public Areas

Internet corner	No		
PLEASE SELECT:	?	Price per hour	
Number of computers			

Laptop rental	No		
PLEASE SELECT:	?	Price per hour	
Number of laptops			

W-Lan	Yes		
PLEASE SELECT:	Inclusive	Price per hour	
Available in these areas	in all the Hotel (commun areas and in all the rooms)		

Child-Friendliness

Size in sqm of kidsclub	
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KIDSCLUB provides:			
Children toilets	Yes	Large relaxation area with mattresses	?
Children sinks	Yes	Lockable cupboards	Yes
Large windows	Yes	TV	Yes
Chairs for children	Yes	DVD-Player	Yes
Tables for children	Yes	Sunshade in front of kidsclub	?

Child care for children below 4 years	Yes
Info	Extra charge for babysitting

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:	
Plenty of shady elements	?
Wooden playground equipment	Yes

Baby cots				Yes
PLEASE SELECT:	Inclusive		Price per hour	

RESTAURANT			
Baby corner in the restaurant	No		
Microwave	Yes	Hot chocolate	No
Milk	Yes	Water boiler	Yes
Bottle warmer	No	Sugar	Yes

High chairs in the restaurant				Yes
PLEASE SELECT:	Inclusive		Price	

Icecream for kids available				Yes
PLEASE SELECT:	Inclusive		Price	

Kids animation 4-7 years	Yes		
German speaking animateur	Yes	all season	

Kids animation 8-12 years	Yes		
German speaking animateur	Yes	all season	

Kids animation 13-17 years	Yes		
German speaking animateur	Yes	?	

Baby monitor (babyphone) rental			No
PLEASE SELECT:	?	Price per day	

Babysitter service				Yes
PLEASE SELECT:	Against charge		Price per hour	30 Tunisian

Kids restaurant with small chairs and tables				Yes
Buffet for kids				Yes
PLEASE SELECT:	Inclusive		Price per day	

Early dinner				No
PLEASE SELECT:	?		Price	

Other	
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Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	Yes	Access to pool accessible	Yes
All areas reachable without stairs	Yes	Accessible bath rooms	?	Shower is wheelchair accessible	No	Access to beach accessible	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	?	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	?	Grab rail for WC	Yes	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	A Handicapped room
Number of rooms (how many?) for handicapped people	2
Size in sqm of rooms for handicapped people	
Room numbers of rooms for handicapped people	35 + 37

Conferences & Meetings

Number of conference and meeting rooms (how many?)	
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	?	Stage	?	Mobile sound system	?	DVD player	?
Air conditioning	?	Speaker's desk	?	Laptop	?	Beamer	?
Wireless-LAN	?	Flipcharts	?	Overhead projection	?	Microphone (normal)	?
Divisible wall	?	Mobile Screen	?	TV	?	Wireless microphone	?
Other equipment							

Conference costs		Conference packages	
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Wedding & Honeymoon

Room upgrade	?
PLEASE SELECT:	?
Price	
Upgrade to which room type according DTH-contract?	

Sparkling wine	?
PLEASE SELECT:	?
Price	

Room decoration	?
PLEASE SELECT:	?
Price	

Wine	?
PLEASE SELECT:	?
Price	

Spa treatment	?
PLEASE SELECT:	?
Price	

Flowers	?
PLEASE SELECT:	?
Price	

Massage	?
PLEASE SELECT:	?
Price	

Fruit basket	?
PLEASE SELECT:	?
Price	

Dinner at à-la-carte restaurant	?
PLEASE SELECT:	?
Price	

Pastries	?
PLEASE SELECT:	?
Price	

Champagne	?
PLEASE SELECT:	?
Price	

Cake	?
PLEASE SELECT:	?
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	?		
Required documents for wedding			
Wedding packages (list services)		Price	

Rooms

Total number of rooms	212
Non-smoking rooms	Yes
Smoking rooms	No
Number of non-smoking rooms	212
Number of smoking rooms	No one

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	20	30	96	65	20	8	2	
Size in sqm	22	22	26	26	26	38	38	
Room type located in bungalow?	No	No	Yes	Yes	Yes	Yes	Yes	?
...or located in main building?	Yes	Yes	No	No	Yes	No	No	?
...or located in adjoining building(s)?	No	No	No	No	No	No	No	?
...or other								
Sea view	No	No	No	No	No	No	No	?
Side sea view	No	Yes	No	Yes	No	Yes	Yes	?
Garden view	Yes	No	Yes	No	Yes	No	No	?
Pool view	No	No	No	No	No	No	No	?
Land view	No	No	No	No	No	No	No	?
Balcony	No	No	No	No	No	No	Yes	?
Balcony is furnished	No	No	No	No	No	No	No	?
Terrace	No	No	No	No	No	No	No	?
Terrace is furnished	No	No	No	No	No	No	No	?
Balcony or terrace	Yes	Yes	Yes	Yes	Yes	Yes	No	?
Bathtub/WC	Yes	Yes	No	No	No	No	No	?
Shower/WC	No	No	Yes	Yes	No	Yes	Yes	?
Bathtub or shower/WC	No	No	No	No	Yes	No	No	?
Bath + shower/WC	No	No	No	No	No	No	No	?
Separate WC	No	No	No	No	No	No	No	?
No. of bathrooms (how many?)	1	1	1	1	1	1	1	
Hair dryer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Radio	No	No	No	No	No	No	No	?
Internet access	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
W-LAN	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Ventilator	No	No	No	No	No	No	No	?
Heating	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Refrigerator	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Minibar	No	No	No	No	No	No	No	?
Safe	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
No. of rooms with connecting door	No	No	No	No	No	No	No	
Carpet	No	No	No	No	No	No	No	?
Tiled floor	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Wooden floor	No	No	No	No	No	No	No	?
Laminate	No	No	No	No	No	No	No	?
2 single beds	Yes	Yes	Yes	Yes	Yes	No	No	?
Queen size bed	No	No	No	No	No	Yes	Yes	?
King size bed	No	No	No	No	No	No	No	?

Double bed	No	No	No	No	Yes	No	No	?
Add. bed - original bed	Yes	Yes	Yes	Yes	No	Yes	No	?
Add. bed - sofa bed	No	No	No	No	No	No	No	?
Add. bed - rollaway bed	No	No	No	No	No	No	No	?
Add. bed - bunk bed	No	No	No	No	Yes	No	No	?
Separate bedroom	No	No	No	No	No	Yes	Yes	?
Combined living-/bedroom	No	No	No	No	No	No	No	?
Kitchen/kitchenette	No	No	No	No	No	No	No	?
Kitchen utensils	No	No	No	No	No	No	No	?
Kettle/tea/coffee	No	No	No	No	No	No	No	?
Shampoo	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Lotion	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Soap	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Other								
Room name according to DTH-contract	DZ	DZM	BU2	BUM	BU4	BUS	JS2	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Central Bloc Room with Garden View	Central Bloc Room with Sea Side View	Bungalow with Garden View	Bungalow with Sea Side View	Family room Standard with Garden View	Family room Superior with Sea Side View	Junior Suite	
Number	20	30	96	65	20	8	2	
Size in sqm	22	22	26	26	26	38	38	
1	Yes	Yes	Yes	Yes	No	No	Yes	?
1+1	Yes	Yes	Yes	Yes	No	No	Yes	?
2	Yes	Yes	Yes	Yes	No	No	Yes	?
2+1	Yes	Yes	Yes	Yes	Yes	Yes	No	?
2+2	No	No	No	No	Yes	Yes	No	?
2+3	No	No	No	No	No	No	No	?
3	Yes	Yes	Yes	Yes	Yes	Yes	No	?
3+1	No	No	No	No	Yes	Yes	No	?
3+2	No	No	No	No	No	No	No	?
4	No	No	No	No	No	Yes	No	?
4+1	No	No	No	No	No	No	No	?
4+2	No	No	No	No	No	No	No	?
5	No	No	No	No	No	No	No	?
5+1	No	No	No	No	No	No	No	?
Room name according to DTH-contract	DZ	DZM	BU2	BUM	BU4	BUS	JS2	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping				Yes
HOW OFTEN?				
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Linen change				Yes
HOW OFTEN?				
Monday	?	Tuesday	?	
Wednesday	?	Thursday	?	
Friday	?	Saturday	?	
Sunday	?			

SAT TV has these German channels ZDF + 3SAT + ZDF INFO + ZDF NEO + RTL + VOX + EURONEWS GERMAN + SUPER RTL + EUROSPOORT 1 DEUTSCHLAND + DAS ERSTE + BR FERNSEH

Air conditioning				Yes
Controlled by hotel	Yes			
Individually controllable	Yes	If yes: remote control required?	No	
Deposit for remote control	No	Amount of deposit		

MONTHS OF OPERATION				
January	No	February	No	
March	No	April	No	
May	No	June	Yes	
July	Yes	August	Yes	
September	Yes	October	No	
November	No	December	No	

Refrigerator				Yes
PLEASE SELECT:	Inclusive	Price per day		

Minibar filled up with drinks at arrival				No
PLEASE SELECT:	?	Price		

Towels change				Yes
HOW OFTEN?				
Monday	?	Tuesday	?	
Wednesday	?	Thursday	?	
Friday	?	Saturday	?	
Sunday	?			

W-LAN				Yes
PLEASE SELECT:	Inclusive	Price per hour		

Internet access				Yes
PLEASE SELECT:	Inclusive	Price per hour		

Heating				Yes
Controlled by hotel	Yes			
Individually controllable	Yes	If yes: remote control required?	No	
Deposit for remote control	No	Amount of deposit		

MONTHS OF OPERATION				
January	Yes	February	Yes	
March	Yes	April	No	
May	No	June	No	
July	No	August	No	
September	No	October	No	
November	Yes	December	Yes	

Safe				Yes
PLEASE SELECT:	Inclusive	Price per day		

Minibar filled up regularly during the stay				No
PLEASE SELECT:	?	Price		

F&B

Boards offered in Hotel

Breakfast	Yes	Half-board	No
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	?	Breakfast & dinner	?
		All inclusive	Yes
		Times all inclusive (from - till)	10:00 to Midnight for alcoholic drinks + 24 hours f
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brasilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non- smoking	Air condi- tioning	Break- fast	Half-board	Half-board plus	Full board	Full board plus	All in- clusive	Ultra all in- clusive
Main restaurant	LE GOURMET	INTERNATIONAL	12:30 - 14:30 19:00 - 22:00	Yes	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	LE COCO DE MER	MEDITERRANEAN	30 - 15:00 and 19:00 - 22:00	Yes	?	No	?	?	?	?	?	?	?
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	1												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	06:00 - 10:00	Yes	No	Included in AI offer	Yes
Late-riser breakfast	10:00 - 11:00	Yes	No	Included in AI offer	Yes
Lunch	12:30 - 14:30	Yes	No	Included in AI offer	Yes
Coffee and cake		?	?	Included in AI offer	?
Dinner	19:00 - 21:30	Yes	No	Included in AI offer	Yes
Late night snack		?	?	Included in AI offer	?
Icecream		?	?	Included in AI offer	?
Other		?	?	Included in AI offer	?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Included in other forms of board ? Which?

Meals are operated in different shifts	?	PLEASE SELECT:	?
Timings of shifts			

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	?			PLEASE SELECT:	?
Outdoor bar	?			PLEASE SELECT:	?
Pool bar	Yes	MAC HARI	24 HOURS	PLEASE SELECT:	Included in AI offer
Beach bar	Yes	LA CABANE	10:00 - 18:00	PLEASE SELECT:	Included in AI offer
Disco bar	?			PLEASE SELECT:	?
Lobby bar	Yes	LE MARQUIS	08:00 - 00:00	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	Yes	LA KASBAH	16:00 - 00:00	PLEASE SELECT:	Against Charge
American/international Bar	?			PLEASE SELECT:	?
Other	?			PLEASE SELECT:	?

F&B Specials

Christmas	Yes	Buffet	No	Menu	Yes
New Year's Eve	Yes	Buffet	No	Menu	Yes
Manager's cocktail	No	How often?			
Showcooking	Yes	How often?			
Motto/theme buffet	Yes	Which themes?			
Food for allergic persons	No	What kind?			
Diet food/low-fat-food	No	What kind?			
Other					
Water bottles given out at the bar	Yes	Amount per day (how many?)			

Beverages included in AI Offer

Diverse coffee specialties	No	Fruit juice	No	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	No						
Other							

Sports

Tennis

Tennis court at the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of contact person		
Email of contact person		
Number of tennis courts		

Tennis lessons in the hotel		No
PLEASE SELECT:	?	Price per hour

Racket/tennis ball rental		Yes
PLEASE SELECT:	Against charge	Price per hour 05 Euro

Try-out course		?
PLEASE SELECT:	?	Price

Tennis court close to hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of provider		
Website		

TYPE OF FLOOR	
Grass	No
Clay	No
Hard court	Yes
Synthetic turf	No
Sand	Yes
Other	

Flood light		Yes
PLEASE SELECT:	Against charge	Price per hour 10 Euro

Water Sports *(please enclose information material if possible)*

Water sports center in hotel				Yes
Run by hotel		No	Run by local provider	
PLEASE SELECT:		Against charge	Price	
Name of contact person				
Email of contact person				

Surfing				No
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking surfing teacher				

Catamaran				No
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking catamaran teacher				

Other	
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Water ski				No
PLEASE SELECT:		?	Price	

Paragliding				No
PLEASE SELECT:		?	Price	

Paddle boat				No
PLEASE SELECT:		?	Price per hour	

Other	
-------	--

Water sports center close to hotel				Yes
Run by hotel		No	Run by local provider	
PLEASE SELECT:		Against charge	Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				No
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking kitesurfing teacher				

Jetski				Yes
PLEASE SELECT:		Against charge	Price	

Kayak				No
PLEASE SELECT:		?	Price per hour	

Banana boat				Yes
PLEASE SELECT:		Against charge	Price per ride	

Diving

Diving school in the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Certification/license of courses	
----------------------------------	--

Price for open water diver	
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Hotel's private reef	?
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Special diving packages	?
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Diving school close to hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

German speaking diving teacher	?
--------------------------------	---

Rental of snorkeling	?
PLEASE SELECT:	?
Price per hour	

Shuttle	?
PLEASE SELECT:	?
Price	

Horseback Riding

Provider in the hotel		Yes
PLEASE SELECT:	Against charge	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		Yes
PLEASE SELECT:	Against charge	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Cycling

Bicycle rental in the hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room	No
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WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
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Golf

Golf course at the hotel	No		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	No		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Shuttle service to golf course	?		
PLEASE SELECT:	?	Price	
Greenfee package	?		
Price			
What does the package include?			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Try-out course	?		
PLEASE SELECT:	?	Price	
Other special offers			

Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		
Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		
Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		
Other special offers		

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		
Skiing school		?
Price per course		
Distance to hotel		
Drying room for skiing equipment in the hotel		?

Wellness

General

Spa at hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Yes
Name of spa		
Website		
Email of contact person		
Quiet location within hotel		Yes
Water dispenser at all spa areas		No
Offer of food (fruit/fitnessfood)		No
Changing cabins with lockers		No
Information about services by German speaking personnel		Yes

Spa close to the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	?
Name of spa		
Website		
Email of contact person		
Distance to hotel		
Spa has a separate reception		Yes
Offer of drinks (fitness drinks)		No
Spa is air-conditioned		Yes
Size of treatment rooms		
Spa treatment by German speaking personnel		Yes

Sauna & Swimming Area

Relaxing area with sunbeds	No
PLEASE SELECT:	Price

Sauna unisex	No
PLEASE SELECT:	Price

Separate sauna for women	No
PLEASE SELECT:	Price

Amount of saunas (how many?)	
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Jacuzzi	No
PLEASE SELECT:	Price

Indoor pool (water temperature at least 28°C)	Yes
PLEASE SELECT:	Inclusive Price

Outdoor pool in spa area	No
PLEASE SELECT:	Price

Massage shower	No
PLEASE SELECT:	Price

Other	
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Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage	?
PLEASE SELECT:	Price

Thai massage	?
PLEASE SELECT:	Price

Hot stone massage	?
PLEASE SELECT:	Price

Aroma therapy massage	?
PLEASE SELECT:	Price

Hamam	?
PLEASE SELECT:	Price

Steam bath	?
PLEASE SELECT:	Price

Thalasso therapy	?
PLEASE SELECT:	Price

Balneo therapy	?
PLEASE SELECT:	Price

Ayurveda therapy	?
PLEASE SELECT:	Price

Diverse facials	?
PLEASE SELECT:	Price

Manicure	?
PLEASE SELECT:	Price

Pedicure	?
PLEASE SELECT:	Price

Hair dresser	?
PLEASE SELECT:	Price

Other	
PLEASE SELECT:	Price

Fitness

Fitness center at the hotel				No	Fitness center close to hotel				No			
PLEASE SELECT:		?	Price per day			PLEASE SELECT:		?	Price per day			
Name												
Website												
Email of contact person												
EQUIPMENT												
Treadmill										?		
Bicycle										?		
Weight bench										?		
Other equipment												
Fitness instructor										?		
PLEASE SELECT:		?	Price per hour			Fitness courses					?	
PLEASE SELECT:		?	Price per course			PLEASE SELECT:		?	Price per course			
Cooperation(s) with fitness center(s)												?
Kind of cooperation(s)												

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes		
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	Yes	Boccia/boules	Yes		
Soccer	Yes	Water polo	Yes	Minigolf	Yes	Archery	No		
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	Yes		
Garden chess	No								
Multifunctional sports court	Yes	How many?		2		Type of ground		1 quick + 1 sand	
Other									

Local System Requirements

Operating System & Version / Software & Version

Which **OPERATING SYSTEM** is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which **VERSION** of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which **SOFTWARE VERSION** was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)