

Hotel Data Sheet

Hotel

Name of hotel	The Palms, Beruwala
Official category	4 Star
Official post address	6th Lane, Moragalla, Beruwala, Sri Lanka
Phone	00942276043
Fax	00942277039
Email	am@palmsberuwala.com
Country	Sri Lanaka
Area	Beruwala

Year of construction	Year 1981
Year of last big renovation	November 2018
What was renovated?	Replaced all balcony doors
Number of buildings in total	9

TYPE OF CONSTRUCTION			
Bungalows	?	Number of bungalows	
Main building	?		
Adjoining building(s)	?	Number of adjoining buildings	3
Other			

Opening times	24 Hours
Spoken languages reception	English / German
Spoken languages animation	N/A
Spoken languages restaurant	English / German
Spoken languages concierge	English / German
Currency/currencies	US Doller / Euro / Sterling Pound
Time zone (difference to GMT)	5

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	Yes		
If yes: WHICH OTHER currency?	US Doller / Euro / Sterling Pound		

Voltage	230V
Adapter for German style plug necessary	Yes
Adapter for German style plug available in hotel	Yes
Inclusive	Yes
Against charge	No
Inclusive, against commission	?

Amount (how many?)	2
--------------------	---

Price per day	
---------------	--

Amount of commission	
----------------------	--

Money exchange in the hotel	Yes
Location of money exchange (e.g. reception)	Lobby area / Cashier
Opening times of money exchange (from - till)	07 -00 am to 12,00 mid night
Money exchange close to hotel	Yes
Cash machine in the hotel	No
Cash machine close to the hotel	Yes

Distance to hotel	2km
-------------------	-----

Distance to hotel	2km
-------------------	-----

Travel Connections

Airport	Colombo International Air Port
Distance to airport	110
Taxi costs to airport	80 USD

Next town	Aluthgama
Distance to next town	2 KM
Taxi costs to next town	

Not available			?
PLEASE SELECT:	?	Price	
Hotelbus/-shuttle (frequency per day)			

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	2km
Bus costs to next town	
Bus connection to next town (frequency per hour OR per day)	every 10 minutes

Facilities & General Information

Distance to next supermarket	2 KM
Distance to next hospital	2.5 KM
Distance to next pharmacy	1.7 KM
Distance to shopping area/center	1.7 KM
Distance to the beach	200 M
Hotel is directly located at the beach Yes	Yes
Hotel is separated from the beach by a beach promenade	Yes

Maximum number of floors	3
Elevator/lift	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	2
Number of buildings WITHOUT lift	10 Ground Floor
Further comments	

Kiosk/mini-market in hotel			No
Is a basic baby assortment available?			No
Napkins	No	Baby food Creme Baby dummy	No
Baby wipes	No		No
Baby bottle	No		No
Other			
Souvenir shop in hotel		Yes	
Souvenir shop close to hotel		Yes	Distance to shop 500 M

Parking space				Yes
PLEASE SELECT:	Inclusive		Price per day/week	Free
Pre-reservation available?		No		

Laundrette/washing room with self service				?
PLEASE SELECT:	?		Price per wash	

Laundry service*			?
PLEASE SELECT:	Against charge	Price per trousers	
* Please enclose a price list if possible!		Price per shirt	

* Please enclose a price list if possible!

Fax service			?
PLEASE SELECT:	Against charge	Price per fax	

Room service			?
PLEASE SELECT:	Against charge	Price (e.g. breakfast)	10 USD
Availability of room service (7.00 am to 11.00 pm)			

Medical care in the hotel			?
WHAT KIND?			
Nurse	No	Doctor	Yes
German speaking	?	Infirmary/sickroom	No
If not: WHICH language?	English		
Medical care close to hotel	Yes	German speaking doctor	No
If not: WHICH language?			
German speaking doctor can be called if needed	No		

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room				Yes
Gaming machines in games room	No			
Indoor theatre	No	Capacity		
Outdoor theatre	No	Capacity		

Car rental at hotel				Yes
Price per day, cheapest car category				
Rental of scooter	No	Price per day		

Car rental close to the hotel				Yes
Distance	300 M			
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?	Smart Casual - Only For Dinner Time			

Discotheque at the beach				No
Opening hours (from - till)				
Opening days				
Owned by hotel				?
Exclusive usage for hotel guests only				?

Bicycle rental at hotel				No
PLEASE SELECT:	?	Price per day		

Bicycle rental close to the hotel				No
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:	?	Price		
If allowed: WHICH pets?				

Pool & Beach

Total size of pool area	35M. 40 cm x 17 M.40 cm
-------------------------	-------------------------

		Amount (how many?)	Depth (in metres)	Heat- able	Sweet water	Salt water	Water slide	No. of water slides	Chil- dren's ONLY- water slide	No. of chil- dren's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	No			?	?	?	?		?		?			
Relax pool (outdoor)	Yes	1	155 cm	?	?	?	?		?		?		07.00 - 7.00 pm	
Children's pool	Yes	1	60 cm	?	?	?	?		?		?		07.00 - 7.00 pm	
Pool with separate children's area	No			?	?	?	?		?		?			
Olympic size pool 50 m	No			?	?	?	?		?		?			
Half olympic pool 25 m	No			?	?	?	?		?		?			
Indoor pool	No			?	?	?	?		?		?			

Other pool	No													
------------	----	--	--	--	--	--	--	--	--	--	--	--	--	--

Aqua park in the hotel				No
PLEASE SELECT:	?	Price adults per day		
		Price kids per day		
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard	?			
Relax area with sunbeds	?			
Comments				

Aqua park close to the hotel				No
Distance				
Name				
Opening times per day (from - till)				
Included for hotel guests?				?
If included: HOW OFTEN may hotel guests visit?				
Against charge				?
Price adults per day				
Price kids per day				

Sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the pool				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sun roofs				No
-----------	--	--	--	----

Public beach with separate section for the hotel				No
Public beach				Yes
Hotel's private beach (access only for hotel guests - no other people allowed)				No

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day		

Deposit for pool/beach towels				No
Amount of deposit				

Change of pool/beach towels				Yes
PLEASE SELECT:	Inclusive	Price per day		

Sunbeds at the beach				Yes
PLEASE SELECT:	Inclusive	Price per day		

Mattresses for sunbeds at beach				?
PLEASE SELECT:	Inclusive	Price per day		

Parasols at the beach				?
PLEASE SELECT:	Inclusive	Price per day		

Total length of beach section/coast (beach walks)	2 M
Length of hotel beach	600 M

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	Yes
Other	

Sun terrace in the hotel				Yes
--------------------------	--	--	--	-----

Waterfront promenade				Yes
Distance from hotel	200m			
Length of promenade	2 km			

Awards & Certificates *(will not be mentioned in the catalogue)*

e.g. Holidaycheck Award	Info	2020 Awarded one of the most popular hotels worldwide
	Info	
	Info	

Additional Services

General

German speaking concierge/guest relation ☐ Yes

Included Service(s) on Arrival

Welcome drink at reception ☐ Yes
 Luggage service ☐ Yes
 Bottle of water at the room foc ☐ Yes
 Fruit basket at the room ☐ Yes

Snacks on early/late arrival available ☐ Yes
 Snacks on early/late departure available ☐ Yes
 Other

Internet in Public Areas

Internet corner ☐ Yes
 PLEASE SELECT: ☐ Inclusive ☐ Price per hour
 Number of computers 5

W-Lan ☐ Yes
 PLEASE SELECT: ☐ Inclusive ☐ Price per hour
 Available in these areas

Laptop rental ☐ Yes
 PLEASE SELECT: ☐ ? ☐ Price per hour
 Number of laptops 6

Child-Friendliness

Size in sqm of kidsclub

KIDSClub provides:

Children toilets	?	Large relaxation area with mattresses	?
Children sinks	?	Lockable cupboards	?
Large windows	?	TV	?
Chairs for children	?	DVD-Player	?
Tables for children	?	Sunshade in front of kidsclub	?

Child care for children below 4 years	?
Info	

Children's playground	?
-----------------------	---

CHILDREN'S PLAYGROUND provides:

Plenty of shady elements	?
Wooden playground equipment	?

Baby cots				Yes
PLEASE SELECT:	Inclusive		Price per hour	

RESTAURANT

Baby corner in the restaurant			No	
Microwave	?	Hot chocolate	?	
Milk	Yes		Water boiler	?
Bottle warmer	?		Sugar	Yes

High chairs in the restaurant				?
PLEASE SELECT:	Inclusive		Price	

Icecream for kids available				?
PLEASE SELECT:	?		Price	

Kids animation 4-7 years	?
German speaking animateur	?

Kids animation 8-12 years	?
German speaking animateur	?

Kids animation 13-17 years	?
German speaking animateur	?

Baby monitor (babyphone) rental				?
PLEASE SELECT:	?		Price per day	

Babysitter service				?
PLEASE SELECT:	?		Price per hour	

Kids restaurant with small chairs and tables			?
Buffet for kids			?
PLEASE SELECT:	?	Price per day	

Early dinner				?
PLEASE SELECT:	Inclusive		Price	

Other	
-------	--

Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	Yes	Shower is accessible	Yes	Access to pool accessible	Yes
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Access to beach accessible	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	Yes	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	Handicapped Rooms
Number of rooms (how many?) for handicapped people	3
Size in sqm of rooms for handicapped people	366 Sq ft
Room numbers of rooms for handicapped people	116 / 122 / 130

Conferences & Meetings

Number of conference and meeting rooms (how many?)	2
--	---

Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Golden Leaf	1945 sqm	130	Yes	Yes	Yes	?	Yes	
Mini Conference Hall	1512 sqm	60	Yes	Yes	Yes	Yes	Yes	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	Yes	DVD player	Yes
Air conditioning	Yes	Speaker's desk	Yes	Laptop	Yes	Beamer	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	Yes	Microphone (normal)	Yes
Divisible wall	?	Mobile Screen	Yes	TV	Yes	Wireless microphone	Yes
Other equipment							

Conference costs		Conference packages	
------------------	--	---------------------	--

Wedding & Honeymoon

Room upgrade	Yes
PLEASE SELECT:	Inclusive Price
Upgrade to which room type according DTH-contract?	

Room decoration	?
PLEASE SELECT:	Inclusive Price

Spa treatment	?
PLEASE SELECT:	Against charge Price

Massage	?
PLEASE SELECT:	Against charge Price

Dinner at à-la-carte restaurant	?
PLEASE SELECT:	Against charge Price

Champagne	?
PLEASE SELECT:	Against charge Price

Other	
-------	--

Honeymoon packages (list services)		Price
------------------------------------	--	-------

Wedding possible	Yes	
Required documents for wedding	Birth certificates / If Divorce legal documentaion confirming the same / both pass ports/ both paries parents details. If sir	
Wedding packages (list services)		Price 1425 EURO

Sparkling wine	?
PLEASE SELECT:	Against charge Price

Wine	?
PLEASE SELECT:	Against charge Price

Flowers	?
PLEASE SELECT:	Inclusive Price

Fruit basket	?
PLEASE SELECT:	Inclusive Price

Pastries	?
PLEASE SELECT:	Against charge Price

Cake	?
PLEASE SELECT:	Against charge Price

Rooms

Total number of rooms	106		
Non-smoking rooms	Yes	Number of non-smoking rooms	100
Smoking rooms	Yes	Number of smoking rooms	6

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	304	407	406	318	116			
Size in sqm	366 sqft	1250 sqft	1250 sqft	1356 sqft	366 sqft			
Room type located in bungalow?	No	No	No	No	No	?	?	?
...or located in main building?	Yes	Yes	Yes	Yes	Yes	?	?	?
...or located in adjoining building(s)?	No	No	No	No	No	?	?	?
...or other								
Sea view	Yes	No	Yes	Yes	Yes	?	?	?
Side sea view	No	No	No	No	No	?	?	?
Garden view	Yes	Yes	Yes	Yes	Yes	?	?	?
Pool view	Yes	No	Yes	Yes	Yes	?	?	?
Land view	Yes	Yes	Yes	Yes	Yes	?	?	?
Balcony	Yes	Yes	Yes	Yes	Yes	?	?	?
Balcony is furnished	Yes	Yes	Yes	Yes	?	?	?	?
Terrace	Yes	No	No	No	Yes	?	?	?
Terrace is furnished	Yes	?	?	?	Yes	?	?	?
Balcony or terrace	Yes	?	?	?	?	?	?	?
Bathtub/WC	?	Yes	Yes	Yes	?	?	?	?
Shower/WC	Yes	?	Yes	Yes	Yes	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	Yes	?	?	?	?
Separate WC	No	No	No	No	No	?	?	?
No. of bathrooms (how many?)	1	1	1	1	1			
Hair dryer	Yes	Yes	Yes	Yes	Yes	?	?	?
Telephone	Yes	Yes	Yes	Yes	Yes	?	?	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	?	?	?
Radio	No	No	No	No	No	?	?	?
Internet access	Yes	Yes	Yes	Yes	Yes	?	?	?
W-LAN	Yes	Yes	Yes	Yes	Yes	?	?	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	?	?	?
Ventilator	Yes	Yes	Yes	Yes	Yes	?	?	?
Heating	No	No	No	No	No	?	?	?
Refrigerator	Yes	Yes	Yes	Yes	Yes	?	?	?
Minibar	Yes	Yes	Yes	Yes	Yes	?	?	?
Safe	Yes	Yes	Yes	Yes	Yes	?	?	?
No. of rooms with connecting door								
Carpet	No	No	No	No	No	?	?	?
Tiled floor	Yes	Yes	No	No	Yes	?	?	?
Wooden floor	No	No	Yes	Yes	No	?	?	?
Laminate	No	No	Yes	Yes	No	?	?	?
2 single beds	Yes	No	No	No	Yes	?	?	?
Queen size bed	No	No	No	No	No	?	?	?
King size bed	Yes	Yes	Yes	Yes	No	?	?	?

Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	Yes	Yes	Yes	Yes	Yes	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	Yes	Yes	Yes	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	Yes	Yes	Yes	Yes	Yes	?	?	?
Shampoo	Yes	Yes	Yes	Yes	Yes	?	?	?
Lotion	Yes	Yes	Yes	Yes	Yes	?	?	?
Soap	Yes	Yes	Yes	Yes	Yes	?	?	?
Other								
Room name according to DTH-contract	RI				RI			

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Occupancy								
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Deluxe	Garden View Suite	Sea View Suite - Junior	Sea View Suite - Main	Handicap Deluxe			
	207	324	321	403	122			
	1	Yes	Yes	Yes	Yes	?	?	?
	1+1	Yes	Yes	Yes	Yes	?	?	?
	2	Yes	Yes	Yes	Yes	?	?	?
	2+1	Yes	Yes	Yes	Yes	?	?	?
	2+2	No	No	No	No	?	?	?
	2+3	No	No	No	No	?	?	?
	3	Yes	Yes	Yes	Yes	?	?	?
	3+1	No	No	No	No	?	?	?
	3+2	No	No	No	No	?	?	?
	4	No	No	No	No	?	?	?
	4+1	No	No	No	No	?	?	?
	4+2	No	No	No	No	?	?	?
	5	No	No	No	No	?	?	?
	5+1	No	No	No	No	?	?	?
Room name according to DTH-contract								
Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
	1	?	?	?	?	?	?	?
	1+1	?	?	?	?	?	?	?
	2	?	?	?	?	?	?	?
	2+1	?	?	?	?	?	?	?
	2+2	?	?	?	?	?	?	?
	2+3	?	?	?	?	?	?	?
	3	?	?	?	?	?	?	?
	3+1	?	?	?	?	?	?	?
	3+2	?	?	?	?	?	?	?
	4	?	?	?	?	?	?	?
	4+1	?	?	?	?	?	?	?
	4+2	?	?	?	?	?	?	?
	5	?	?	?	?	?	?	?
	5+1	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping		Yes
HOW OFTEN?	Ever	
Monday	Yes	Tuesday
Wednesday	Yes	Thursday
Friday	Yes	Saturday
Sunday	Yes	

Towels change		Yes
HOW OFTEN?	Everyday	
Monday	Yes	Tuesday
Wednesday	Yes	Thursday
Friday	Yes	Saturday
Sunday	Yes	

Linen change		Yes
HOW OFTEN?	Every day	
Monday	Yes	Tuesday
Wednesday	Yes	Thursday
Friday	Yes	Saturday
Sunday	Yes	

W-LAN		Yes
PLEASE SELECT:	Inclusive	Price per hour
Internet access		?
PLEASE SELECT:	Inclusive	Price per hour

SAT TV has these German channels	
----------------------------------	--

Air conditioning		Yes
Controlled by hotel	No	
Individually controllable	Yes	If yes: remote control required?
Deposit for remote control	No	Amount of deposit

Heating		No
Controlled by hotel	?	
Individually controllable	?	If yes: remote control required?
Deposit for remote control	?	Amount of deposit

MONTHS OF OPERATION	
January	Yes
March	Yes
May	Yes
July	Yes
September	Yes
November	Yes

MONTHS OF OPERATION	
January	?
March	?
May	?
July	?
September	?
November	?

Refrigerator		Yes
PLEASE SELECT:	Inclusive	Price per day

Safe		Yes
PLEASE SELECT:	Inclusive	Price per day

Minibar filled up with drinks at arrival		?
PLEASE SELECT:	Against charge	Price

Minibar filled up regularly during the stay		?
PLEASE SELECT:	Against charge	Price

F&B

Boards offered in Hotel

Breakfast	Yes	Half-board	Yes
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	Yes	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	Yes
Ultra all inclusive (drinks included 24 hours)	No	Breakfast & dinner	?
		All inclusive	Yes
		Times all inclusive (from - till)	10am to 11.00 pm
		Is the all inclusive offer fully available for guests on their departure day as well?	No

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Break-fast	Half-board	Half-board plus	Full board	Full board plus	All in-clusive	Ultra all in-clusive
Main restaurant	Golden Palms	International	7.30 am to 10.00am	?	?	?	Yes	Yes	?	Yes	?	Yes	?
				Yes	?	?	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Bistro	Snacks	10.00 am to 6.00pm	?	?	?	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	Fisherman's Wharf	Sea Food	10.00 am to 11.00pm	?	?	?							
PLEASE SELECT:	Against charge												
IF inclusive: how often per stay/week?													
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07.00am to 10.00 am	Yes	?	Included in AI offer	Yes
Late-riser breakfast		?	?	Included in AI offer	No
Lunch	1.00 pm to 2.30 pm	Yes	Yes	Included in AI offer	Yes
Coffee and cake	10.am to 6.00pm	Yes	Yes	Included in AI offer	Yes
Dinner	7.30 pm to 10.00pm	Yes	Yes	Included in AI offer	Yes
Late night snack		?	Yes	Included in AI offer	No
Icecream		?	Yes	Included in AI offer	No
Other		?	?	Included in AI offer	?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ No Which?

Included in other forms of board ☐ ? Which?

Meals are operated in different shifts	Yes	PLEASE SELECT:	Always
Timings of shifts			

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	?			PLEASE SELECT:	?
Outdoor bar	?			PLEASE SELECT:	?
Pool bar	?			PLEASE SELECT:	?
Beach bar	?			PLEASE SELECT:	?
Disco bar	?			PLEASE SELECT:	?
Lobby bar	?	Pavillion Bar	10.00 am to 11.00 pm	PLEASE SELECT:	Included in AI offer
Oriental café/shisha bar	?	Bristro	10.00am to 6.00 pm	PLEASE SELECT:	Included in AI offer
American/international Bar	?			PLEASE SELECT:	?
Other	?	Pavillion Bar	10.00 am to 12 .00 mid night	PLEASE SELECT:	Against Charge

F&B Specials

Christmas	Yes	Buffet	Yes	Menu	?
New Year's Eve	Yes	Buffet	Yes	Menu	?
Manager's cocktail	Yes	How often?		P	
Showcooking	Yes	How often?		Every day	
Motto/theme buffet	Yes	Which themes?		Every Week	
Food for allergic persons	Yes	What kind?		On Request	
Diet food/low-fat-food	Yes	What kind?		On Request	
Other					
Water bottles given out at the bar	No	Amount per day (how many?)		2 bottles (500 ml per day per double room)	

Beverages included in AI Offer

Diverse coffee specialties	No	Fruit juice	?	Local alcoholic drinks	Yes	Wine	No
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	No	Beer	Yes
Long drinks	?						
Other	Cordial Juice / Cocktails made out from local alcoholic						

Sports

Tennis

Tennis court at the hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of contact person				
Email of contact person				
Number of tennis courts				

Tennis court close to hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of provider				
Website				

TYPE OF FLOOR

Grass	?
Clay	?
Hard court	?
Synthetic turf	?
Sand	?
Other	

Tennis lessons in the hotel				?
PLEASE SELECT:		?	Price per hour	

Racket/tennis ball rental				?
PLEASE SELECT:		?	Price per hour	

Try-out course				?
PLEASE SELECT:		?	Price	

Flood light				?
PLEASE SELECT:		?	Price per hour	

Water Sports *(please enclose information material if possible)*

Water sports center in hotel				No
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of contact person				
Email of contact person				

Surfing				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking surfing teacher				

Catamaran				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking catamaran teacher				

Other	
-------	--

Water ski				?
PLEASE SELECT:		?	Price	

Paragliding				?
PLEASE SELECT:		?	Price	

Paddle boat				?
PLEASE SELECT:		?	Price per hour	

Other	
-------	--

Water sports center close to hotel				Yes
Run by hotel		No	Run by local provider	
PLEASE SELECT:		Against charge	Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				?
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking kitesurfing teacher				

Jetski				?
PLEASE SELECT:		?	Price	

Kayak				?
PLEASE SELECT:		?	Price per hour	

Banana boat				?
PLEASE SELECT:		?	Price per ride	

Diving

Diving school in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Name of contact person		
Email of contact person		

Certification/license of courses	
----------------------------------	--

Price for open water diver	
----------------------------	--

Hotel's private reef	?
----------------------	---

Special diving packages	?
-------------------------	---

Diving school close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of diving center		
Opening times per day (from - till)		
Email of contact person		
Distance to hotel		

German speaking diving teacher	?
--------------------------------	---

Rental of snorkeling	?
----------------------	---

PLEASE SELECT:	?	Price per hour
----------------	---	----------------

Shuttle	?
---------	---

PLEASE SELECT:	?	Price
----------------	---	-------

Horseback Riding

Provider in the hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Name of contact person		

Provider close to hotel		?
PLEASE SELECT:	?	Price per hour
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Cycling

Bicycle rental in the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Name of contact person		

Cycling rental close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price per day
Name of provider		
Website		
Email of contact person		
Distance to hotel		

Bicycle storage room	?
----------------------	---

WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
--------------------------	---

Golf

Golf course at the hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Shuttle service to golf course	?		
PLEASE SELECT:	?	Price	
Greenfee package	?		
Price			
What does the package include?			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Try-out course	?		
PLEASE SELECT:	?	Price	
Other special offers			

Winter Sports

Hotel is located in winter sports area	?
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
----------------------	--

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
---	--	---

Wellness

General

Spa at hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa	Ayusha	
Website		
Email of contact person	fom@palmsberuwala.com	

Spa close to the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Quiet location within hotel		Yes
-----------------------------	--	-----

Spa has a separate reception		Yes
------------------------------	--	-----

Water dispenser at all spa areas		Yes
----------------------------------	--	-----

Offer of drinks (fitness drinks)		Yes
----------------------------------	--	-----

Offer of food (fruit/fitnessfood)		No
-----------------------------------	--	----

Spa is air-conditioned		No
------------------------	--	----

Changing cabins with lockers		Yes
------------------------------	--	-----

Size of treatment rooms	295 Sqft	
-------------------------	----------	--

Information about services by German speaking personnel		Yes
---	--	-----

Spa treatment by German speaking personnel		Yes
--	--	-----

Sauna & Swimming Area

Relaxing area with sunbeds Yes
PLEASE SELECT: Inclusive Price

Separate sauna for women No
PLEASE SELECT: ? Price

Jacuzzi No
PLEASE SELECT: ? Price

Outdoor pool in spa area ?
PLEASE SELECT: ? Price

Other

Sauna unisex No
PLEASE SELECT: ? Price

Amount of saunas (how many?)

Indoor pool (water temperature at least 28°C) ?
PLEASE SELECT: ? Price

Massage shower ?
PLEASE SELECT: ? Price

Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage ?
PLEASE SELECT: ? Price

Hot stone massage ?
PLEASE SELECT: ? Price

Hamam ?
PLEASE SELECT: ? Price

Thalasso therapy ?
PLEASE SELECT: ? Price

Ayurveda therapy Yes
PLEASE SELECT: Against charge Price

Manicure Yes
PLEASE SELECT: Against charge Price

Hair dresser Yes
PLEASE SELECT: Against charge Price

Thai massage ?
PLEASE SELECT: ? Price

Aroma therapy massage ?
PLEASE SELECT: ? Price

Steam bath Yes
PLEASE SELECT: Against charge Price

Balneo therapy ?
PLEASE SELECT: ? Price

Diverse facials ?
PLEASE SELECT: ? Price

Pedicure Yes
PLEASE SELECT: Against charge Price

Other
PLEASE SELECT: ? Price

Fitness

Fitness center at the hotel				Yes
PLEASE SELECT:	Inclusive	Price per day		
Name				
Website				
Email of contact person				
EQUIPMENT				
Treadmill				Yes
Bicycle				Yes
Weight bench				Yes
Other equipment				
Fitness instructor				Yes
PLEASE SELECT:	Inclusive	Price per hour		
Cooperation(s) with fitness center(s)				No
Kind of cooperation(s)				

Fitness center close to hotel				?
PLEASE SELECT:	?	Price per day		
Name				
Website				
Email of contact person				
Distance to hotel				
Crosstrainer				?
Rower machine				?

Fitness courses				?
PLEASE SELECT:	?	Price per course		
Course offer				

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	?	Aerobic-/step aerobic/gymnastics	?	Water volleyball	?	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	?	Shuffleboard	?	Boccia/boules	?
Soccer	?	Water polo	?	Minigolf	?	Archery	?
Beach soccer	?	Water basketball	?	Table tennis	Yes	Billard	Yes
Garden chess	?						
Multifunctional sports court	?	How many?		Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Windows

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Windows 10

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)

Microsoft Office 2017