

# Hotel Data Sheet

## Hotel

Name of hotel	COOEE LAVRIS HOTELS & SPA
Official category	4 STARS
Official post address	N.KAZANZAKI KATO GOUVES PS 70014 CRETE
Phone	28970 41101 , 41172
Fax	28970 41174
Email	<a href="mailto:info@lavrishotels.com">info@lavrishotels.com</a>
Country	GREECE
Area	GOUVES

Year of construction	1988 and 2003
Year of last big renovation	2011 -2012 -2015
What was renovated?	rooms -reception -restaurant-bar- a la carte restaurant-s
Number of buildings in total	

### TYPE OF CONSTRUCTION

Bungalows	?	Number of bungalows	
Main building	Yes		
Adjoining building(s)	Yes	Number of adjoining buildings	9
Other			

Opening times	MIDDLE OF APRIL TILL END OCTOBER
Spoken languages reception	english - german - french-greek
Spoken languages animation	english - german - french
Spoken languages restaurant	english - german - french-greek
Spoken languages concierge	english - german - french-greek
Currency/currencies	euro
Time zone (difference to GMT)	GMT+3

### PAYMENT METHODS

Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

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Voltage	220
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	Yes
Inclusive	Yes
Against charge	No
Inclusive, against commission	?

Amount (how many?) all rooms ha

Price per day	
Amount of commission	

Money exchange in the hotel	No
Location of money exchange (e.g. reception)	
Opening times of money exchange (from - till)	
Money exchange close to hotel	Yes
Cash machine in the hotel	No
Cash machine close to the hotel	Yes

Distance to hotel 500m

Distance to hotel 500m

## Travel Connections

Airport	KAZANTZAKIS INTERNATIONAL AIRPORT
Distance to airport	14km
Taxi costs to airport	30 EURO

Next town	HERSONISOS
Distance to next town	10KM
Taxi costs to next town	20 EURO

Hotelbus/-shuttle				Yes
PLEASE SELECT:	Inclusive		Price	
Hotelbus/-shuttle (frequency per day)		from hotel to the beach 4 times per day		

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	150M
Bus costs to next town	2 EURO
Bus connection to next town (frequency per hour OR per day)	30 MIN

## Facilities & General Information

Distance to next supermarket	0
Distance to next hospital	20 KM / 500 m to medical center
Distance to next pharmacy	500M
Distance to shopping area/center	500M
Distance to the beach	600M
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	Yes

Maximum number of floors	2
Elevator/lift	Yes
Access to all rooms via lift	No
Number of buildings WITH lift	4
Number of buildings WITHOUT lift	7
Further comments	

Kiosk/mini-market in hotel				Yes
Is a basic baby assortment available?				Yes
Napkins	Yes		Baby food	No
Baby wipes	Yes		Creme	No
Baby bottle	No		Baby dummy	Yes
Other		the above available at the mini market against charge		
Souvenir shop in hotel	Yes			
Souvenir shop close to hotel	Yes	Distance to shop	0	

Parking space			Yes
PLEASE SELECT:	Inclusive	Price per day/week	
Pre-reservation available?	No		

Laundrette/washing room with self service			No
PLEASE SELECT:	?		Price per wash

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	5 euros
* Please enclose a price list if possible!		Price per shirt	4 euros

Fax service			Yes
PLEASE SELECT:	Inclusive		Price per fax

Room service			Yes
PLEASE SELECT:	Against charge	Price (e.g. breakfast)	5 euros(7:30
Availability of room service (HH:MM - HH:MM)	7 days	drinks 10:00-00:00 food 11:00-21:45	

Medical care in the hotel			Yes
WHAT KIND?			
Nurse	No	Doctor	No
German speaking	No	Infirmary/sickroom	No
If not: WHICH language?			
Medical care close to hotel	Yes	German speaking doctor	Yes
If not: WHICH language?			
German speaking doctor can be called if needed	Yes		

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room				Yes
Gaming machines in games room	biliard			
Indoor theatre	No	Capacity		
Outdoor theatre	No	Capacity		

Car rental at hotel				Yes
Price per day, cheapest car category				
Rental of scooter	No	Price per day		

Car rental close to the hotel				Yes
Distance				
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?	no shorts and slippers during dinner			

Discotheque at the beach				Yes
Opening hours (from - till)				
Opening days				
Owned by hotel	No			
Exclusive usage for hotel guests only	No			

Bicycle rental at hotel				No
PLEASE SELECT:	?	Price per day		

Bicycle rental close to the hotel				Yes
Distance				
Name				
Website				

Pets are allowed				Yes
PLEASE SELECT:	Inclusive	Price		
If allowed: WHICH pets?	only small dogs up to 5 kg			

## Pool & Beach

Total size of pool area	420 m2 pool water area	1500 m2 area around pools
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		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY- water slide	No. of children's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	1,5m-1,95	No	Yes	No	No		No		No		10-19H	
Relax pool (outdoor)	Yes	1	0,65-1,65	No	Yes	No	No		No		No		10-19H	
Children's pool	Yes	2	0,4 +0,65	?	?	?	?		?		?			
Pool with separate children's area	No			?	?	?	?		?		?			
Olympic size pool 50 m	Yes			?	?	?	?		?		?			
Half olympic pool 25 m	No			?	?	?	?		?		?			
Indoor pool	Yes	1	0,9-1,5	Yes	Yes	No	No		No		No		10-19H	

Other pool	Yes	11- private pools												
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Aqua park in the hotel				No
PLEASE SELECT:	?	Price adults per day		
		Price kids per day		
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard	?			
Relax area with sunbeds	?			
Comments				

Aqua park close to the hotel				Yes
Distance	10 km			
Name	watercity			
Opening times per day (from - till)	9:00-17:00			
Included for hotel guests?	No			
If included: HOW OFTEN may hotel guests visit?				
Against charge	Yes			
Price adults per day				
Price kids per day				

Sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Parasols at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sun roofs			No
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Public beach with separate section for the hotel			No
Public beach			Yes
Hotel's private beach (access only for hotel guests - no other people allowed)			No

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	Yes
Sand-gravel mix	Yes

Pool/beach towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Deposit for pool/beach towels			No
Amount of deposit			

Change of pool/beach towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sunbeds at the beach public beach			Yes
PLEASE SELECT:	Against charge	Price per day	about 7 euro

Mattresses for sunbeds at beach			?
PLEASE SELECT:	?	Price per day	

Parasols at the beach			?
PLEASE SELECT:	?	Price per day	

Total length of beach section/coast (beach walks)	2km
Length of hotel beach	no hotel beach

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	?
Other	

Sun terrace in the hotel			Yes
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Waterfront promenade		Yes
Distance from hotel	600 m	
Length of promenade	4 km	

## Awards & Certificates *(will not be mentioned in the catalogue)*

e.g. Holidaycheck Award	Info	
	Info	
	Info	

# Additional Services

## General

German speaking concierge/guest relation	Yes
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## Included Service(s) on Arrival

Welcome drink at reception	Yes	1 bottle per room every day according room type	Snacks on early/late arrival available	Yes	cold plates early breakfast
Luggage service	Yes		Snacks on early/late departure available	Yes	
Bottle of water at the room foc	Yes		Other	LUNCH BASKET UPON REQUEST	
Fruit basket at the room	Yes				

## Internet in Public Areas

Internet corner				Yes	Laptop rental				No
PLEASE SELECT:	Inclusive	Price per hour			PLEASE SELECT:	?	Price per hour		
Number of computers	1				Number of laptops				

  

W-Lan				Yes
PLEASE SELECT:	Inclusive	Price per hour		
Available in these areas	all rooms and public areas			

## Child-Friendliness

Size in sqm of kidsclub	17 m2
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<b>KIDSCLUB provides:</b>			
Children toilets	?	Large relaxation area with mattresses	No
Children sinks	?	Lockable cupboards	No
Large windows	Yes	TV	No
Chairs for children	Yes	DVD-Player	No
Tables for children	Yes	Sunshade in front of kidsclub	No

Child care for children below 4 years	No
Info	

Children's playground	Yes
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<b>CHILDREN'S PLAYGROUND provides:</b>	
Plenty of shady elements	No
Wooden playground equipment	Yes

Baby cots				Yes
PLEASE SELECT:	Inclusive		Price per hour	

<b>RESTAURANT</b>			
Baby corner in the restaurant	No		
Microwave	Yes	Hot chocolate	Yes
Milk	Yes	Water boiler	Yes
Bottle warmer	Yes	Sugar	Yes

High chairs in the restaurant				Yes
PLEASE SELECT:	Inclusive		Price	

Icecream for kids available			Yes
PLEASE SELECT:	Inclusive	Price	

Kids animation 4-7 years	Yes	
German speaking animateur basic comunication	Yes	all season

Kids animation 8-12 years	Yes	
German speaking animateur basic comunication	Yes	all season

Kids animation 13-17 years	No	
German speaking animateur	No	?

Baby monitor (babyphone) rental				Yes
PLEASE SELECT:	Inclusive	Price per day		

Babysitter service upon request and availability with extra charge			Yes
PLEASE SELECT:	Against charge	Price per hour	according to

Kids restaurant with small chairs and tables				No
Buffet for kids				No
PLEASE SELECT:	?		Price per day	

Early dinner				No
PLEASE SELECT:	?		Price	

Other	
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## Accessibility for Persons with Impairments (bookable at special request)( 4 rooms designed for persons with Impairment)

Hotel is wheelchair accessible 60% of hotel	Yes	All room doors widths > 85 cm in 2 rooms	Yes	Shower is accessible	Yes	Access to pool accessible	Yes
All areas reachable without stairs	No	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Access to beach accessible	No
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	No	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	No	Ramps available	Yes
Rooms are wheelchair accessible 4 rooms c	Yes	Grab rail for WC	Yes	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	deluxe and standard
Number of rooms (how many?) for handicapped people	4
Size in sqm of rooms for handicapped people	22-24 m2
Room numbers of rooms for handicapped people	115 - 116 - 037 -038

## Conferences & Meetings

Number of conference and meeting rooms (how many?)	1
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
pasiphae	95	-100 acordin the set	Yes	Yes	Yes	Yes	Yes	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

## Conferences & Meetings / Equipment & Facilities

Daylight rooms	No	Stage	No	Mobile sound system	No	DVD player	No
Air conditioning	Yes	Speaker's desk	No	Laptop	No	Beamer	No
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	No	Microphone (normal)	No
Divisible wall	No	Mobile Screen	Yes	TV	Yes	Wireless microphone	No
Other equipment	any kind of equipment upon request with extra charge						

Conference costs		Conference packages	
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## Wedding & Honeymoon

Room upgrade	Yes
PLEASE SELECT:	Against charge
Price	
Upgrade to which room type according DTH-contract?	

Room decoration	Yes
PLEASE SELECT:	Against charge
Price	

Spa treatment	Yes
PLEASE SELECT:	Against charge
Price	

Massage	Yes
PLEASE SELECT:	Against charge
Price	

Dinner at à-la-carte restaurant	Yes
PLEASE SELECT:	Against charge
Price	

Champagne	Yes
PLEASE SELECT:	Against charge
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	No		
Required documents for wedding			
Wedding packages (list services)		Price	

Sparkling wine	Yes
PLEASE SELECT:	Against charge
Price	

Wine	Yes
PLEASE SELECT:	Against charge
Price	

Flowers	Yes
PLEASE SELECT:	Against charge
Price	

Fruit basket	Yes
PLEASE SELECT:	Inclusive
Price	

Pastries	Yes
PLEASE SELECT:	Against charge
Price	

Cake	Yes
PLEASE SELECT:	Against charge
Price	

## Rooms

Total number of rooms	168		
Non-smoking rooms	Yes	Number of non-smoking rooms	
Smoking rooms	No	Number of smoking rooms	



Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	95	31	24	3	6	5	4	
Size in sqm	19-22m2	20-24m2	23-25m2	27-36m2	35-38m2	21m2	24m2	
Room type located in bungalow?	No	No	No	No	No	No	No	
...or located in main building?	Yes	Yes	No	Yes	Yes	No	No	
...or located in adjoining building(s)?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
...or other								
Sea view	No	No	No	No	No	No	No	
Side sea view	Yes	Yes	Yes	Yes	Yes	No	No	
Garden view	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Pool view	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Land view	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Balcony	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Balcony is furnished	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Terrace	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Terrace is furnished	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Balcony or terrace	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Bathtub/WC	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Shower/WC	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Bathtub or shower/WC	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Bath + shower/WC	No	No	No	No	No	No	No	
Separate WC	No	No	No	No	No	No	No	
No. of bathrooms (how many?)								
Hair dryer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
SAT-TV	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Radio	No	No	No	No	No	No	No	
Internet access	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
W-LAN	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Air conditioning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Ventilator	No	No	No	No	No	No	No	
Heating	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Refrigerator	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Minibar	No	No	No	No	No	No	No	
Safe	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
No. of rooms with connecting door	6				6			
Carpet	No	No	No	No	No	No	No	
Tiled floor	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Wooden floor	No	No	No	No	No	No	No	
Laminate	No	No	No	No	No	No	No	
2 single beds	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Queen size bed	No	No	No	No	No	No	No	
King size bed	No	No	No	No	Yes	No	No	

Double bed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Add. bed - original bed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Add. bed - sofa bed	No	No	No	No	No	No	No	
Add. bed - rollaway bed	No	No	No	No	No	No	No	
Add. bed - bunk bed	No	No	No	No	No	No	No	
Separate bedroom	No	No	No	No	Yes	No	No	
Combined living-/bedroom	No	No	No	Yes	No	No	No	
Kitchen/kitchenette	No	No	No	No	No	No	No	
Kitchen utensils	No	No	No	No	No	No	No	
Kettle/tea/coffee	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Shampoo	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Lotion	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Soap	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Other		scale	& bathrobe & sli	& bathrobe & sli		& bathrobe & sli	& bathrobe & sli	
Room name according to DTH-contract	DZ	DZS	DZC	JS	FD	DZA	DZB	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

## Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	DOUBLE ROOM	SUPERIOR DOUBLE	DELUXE DOUBLE	JUNIOR SUITE	FAMILY ROOM	DOUBLE PRIVATE POOL	SUPERIOR PRIVATE POOL	
Number	95	31	24	3	6	5	4	
Size in sqm	19-22m2	20-24m2	23-25m2	27-36m2	35-38m2	21m2	24m2	
1	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
1+1	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
2	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
2+1	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
2+2	No	No	No	Yes	Yes	No	No	
2+3	No	No	No	No	Yes	No	No	
3	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
3+1	No	No	No	Yes	Yes	No	No	
3+2	No	No	No	No	Yes	No	No	
4	No	No	No	Yes	Yes	No	No	
4+1	No	No	No	No	Yes	No	No	
4+2	No	No	No	No	No	No	No	
5	No	No	No	No	Yes	No	No	
5+1	No	No	No	No	No	No	No	
Room name according to DTH-contract	DZ	DZS	DZC	JS	FD	DZA	DZB	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								



## Facilities & Service

Housekeeping		Yes	
HOW OFTEN?			
Monday	Yes	Tuesday	Yes
Wednesday	Yes	Thursday	Yes
Friday	Yes	Saturday	Yes
Sunday	Yes		

Linen change		Yes	
HOW OFTEN?			
Monday arrival	No	Tuesday	No
Wednesday	Yes	Thursday	No
Friday	No	Saturday	Yes
Sunday	No		

every day if dirty

SAT TV has these German channels

yes

Air conditioning		Yes	
Controlled by hotel	No		
Individually controllable	Yes	If yes: remote control required?	?
Deposit for remote control	No	Amount of deposit	

MONTHS OF OPERATION			
January	No	February	No
March	No	April	Yes
May	Yes	June	Yes
July	Yes	August	Yes
September	Yes	October	Yes
November	No	December	No

Refrigerator		Yes	
PLEASE SELECT:	Inclusive	Price per day	

Minibar filled up with drinks at arrival		Yes	
PLEASE SELECT:	Against charge	Price	according to ordered it

Towels change		Yes	
HOW OFTEN?			
Monday arrival	No	Tuesday	No
Wednesday	Yes	Thursday	No
Friday	No	Saturday	No
Sunday	Yes		

every day if dirty

W-LAN		Yes	
PLEASE SELECT:	Inclusive	Price per hour	
Internet access			
PLEASE SELECT:	Inclusive	Price per hour	

Heating		Yes	
Controlled by hotel	No		
Individually controllable	Yes	If yes: remote control required?	?
Deposit for remote control	No	Amount of deposit	

MONTHS OF OPERATION			
January	No	February	No
March	No	April	Yes
May	Yes	June	Yes
July	Yes	August	Yes
September	Yes	October	No
November	Yes	December	No

Safe		Yes	
PLEASE SELECT:	Inclusive	Price per day	

Minibar filled up regularly during the stay		Yes	
PLEASE SELECT:	Against charge	Price	according to

# F&B

## Boards offered in Hotel

Breakfast	Yes	Half-board	Yes
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	No	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	Yes
Ultra all inclusive (drinks included 24 hours)	No	Breakfast & dinner	Yes
		All inclusive	Yes
		Times all inclusive (from - till)	10:00-23:00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

## Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non- smoking	Air condi- tioning	Break- fast	Half-board	Half-board plus	Full board	Full board plus	All in- clusive	Ultra all in- clusive
Main restaurant	erontas	editerranean- asian	-- 13:00-14:30-- 19:00-21:30	Yes	Yes	Yes	Yes	Yes	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	agiaz	snacks- pizza	11:00-17:30	Yes	Yes	Yes	?	?	?	?	?	Yes	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant	kritamos	cuisine certified restaurant	00-10.00 19:00-21:30	?	Yes	Yes							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	unlimited												
Reservation necessary?	Yes												

## Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	7:30-10:00	Yes	No	Included in AI offer	Yes
Late-riser breakfast	10:00-11:00	Yes	No	Included in AI offer	Yes
Lunch	13:00-14:30	Yes	No	Included in AI offer	Yes
Coffee and cake	16:00-17:00	Yes	No	Included in AI offer	Yes
Dinner	19:00-21:30	Yes	No	Included in AI offer	Yes
Late night snack		No	No	Included in AI offer	No
Icecream		Yes	?	Included in AI offer	Yes
Other cold plates - early breakfast	upon request	?	?	Included in AI offer	Yes

  

Included in other forms of board	Yes	Which?	half board
Included in other forms of board	Yes	Which?	half board
Included in other forms of board	No	Which?	
Included in other forms of board	No	Which?	
Included in other forms of board	Yes	Which?	half board

  

Meals are operated in different shifts	No	PLEASE SELECT:	?
Timings of shifts			

## Bars

	Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	No		PLEASE SELECT:	?
Outdoor bar	No		PLEASE SELECT:	?
Pool bar	Yes	agiazi	10:00 -01:00	Included in AI offer
Beach bar	No		PLEASE SELECT:	?
Disco bar	No		PLEASE SELECT:	?
Lobby bar	No		PLEASE SELECT:	?
Oriental café/shisha bar	No		PLEASE SELECT:	?
American/international Bar	No		PLEASE SELECT:	?
Other	?		PLEASE SELECT:	?

## F&B Specials

Christmas	No	Buffet	?	Menu	?
New Year's Eve	No	Buffet	?	Menu	?
Manager's cocktail	Yes	How often?	once a week		
Showcooking	Yes	How often?	breakfast - lunch - dinner		
Motto/theme buffet	Yes	Which themes?	asiatic- greek - italian- spanish		
Food for allergic persons	Yes	What kind?	upon request gluten free products. Info from executive chef concerning food ingredients		
Diet food/low-fat-food	Yes	What kind?	low fat milk - plenty of fresh fruits and vegetables		
Other					
Water bottles given out at the bar	No	Amount per day (how many?)			



## Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed only during bre	Yes	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails ( a selection of all in cocktails)	Yes	Beer	Yes
Long drinks	Yes						
Other	Hotel reserves the right to choose the brands of imported or local spirits, soft drinks, coffees, beers and water.						

## Sports

### Tennis

Tennis court at the hotel	No
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of contact person	
Email of contact person	
Number of tennis courts	

Tennis lessons in the hotel	No
PLEASE SELECT:	?
Price per hour	

Racket/tennis ball rental	?
PLEASE SELECT:	?
Price per hour	

Try-out course	?
PLEASE SELECT:	?
Price	

Tennis court close to hotel	Yes
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of provider	
Website	<a href="https://www.lbta.gr/gr">https://www.lbta.gr/gr</a>

DUE TO GDPR REGULATIONS INFO UPON

TYPE OF FLOOR	
Grass	?
Clay	?
Hard court	?
Synthetic turf	?
Sand	?
Other	

Flood light	?
PLEASE SELECT:	?
Price per hour	

## Water Sports *(please enclose information material if possible)*

Water sports center in hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of contact person		
Email of contact person		

Surfing		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking surfing teacher		

Catamaran		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking catamaran teacher		

Other	
-------	--

Water ski		Yes
PLEASE SELECT:	Against charge	Price

Paragliding		Yes
PLEASE SELECT:	Against charge	Price

Paddle boat		Yes
PLEASE SELECT:	Against charge	Price per hour

Other	
-------	--

Water sports center close to hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of water sports center		
Website		
Email of contact person	DUE TO GDPR REGULATIONS INFO UPON RE	
Distance to hotel	600 M	

Kitesurfing		?
PLEASE SELECT:	?	Price per hour
Courses offered		
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking kitesurfing teacher		

Jetski		Yes
PLEASE SELECT:	Against charge	Price

Kayak		?
PLEASE SELECT:	?	Price per hour

Banana boat		?
PLEASE SELECT:	Against charge	Price per ride

## Diving

Diving school in the hotel	No
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Name of diving center	
Opening times per day (from - till)	
Name of contact person	
Email of contact person	
Certification/license of courses	
Price for open water diver	
Hotel's private reef	No
Special diving packages	No

Diving school close to hotel	Yes
Run by hotel	No
Run by local provider	Yes
PLEASE SELECT:	?
Name of diving center	
Opening times per day (from - till)	
Email of contact person	
Distance to hotel	

DUE TO GDPR REGULATIONS INFO UPON REQUEST

German speaking diving teacher	?
Rental of snorkeling	?
PLEASE SELECT:	?
Price per hour	
Shuttle	?
PLEASE SELECT:	?
Price	

## Horseback Riding

Provider in the hotel	No
PLEASE SELECT:	?
Price per hour	
Name of provider	
Website	
Name of contact person	

Provider close to hotel	Yes
PLEASE SELECT:	?
Price per hour	
Name of provider	
Website	<a href="https://www.hersonissos-horseriding.com">https://www.hersonissos-horseriding.com</a>
Email of contact person	
Distance to hotel	

## Cycling

Bicycle rental in the hotel	Yes
Run by hotel	?
Run by local provider	Yes
PLEASE SELECT:	?
Price per day	
Name of provider	
Website	
Name of contact person	

Cycling rental close to hotel	Yes
Run by hotel	?
Run by local provider	?
PLEASE SELECT:	?
Price per day	
Name of provider	
Website	
Email of contact person	
Distance to hotel	

Bicycle storage room	No
----------------------	----

#### WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
--------------------------	---

DUE TO GDPR REGULATIONS INFO UPON REQUEST

## Golf

Golf course at the hotel	No		
Run by hotel	?	Run by local provider	No
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	Yes		
Run by hotel	No	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course	cretan golf club		
Website	<a href="http://www.cretegolfclub.com">http://www.cretegolfclub.com</a>		
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	

  

Greenfee	?
Amount	

  

Driving range	?
PLEASE SELECT:	<div>?</div> <div>Price</div>

  

Handicap - Ladies	
Handicap - Men	

  

Shuttle service to golf course	?
PLEASE SELECT:	<div>?</div> <div>Price</div>

  

Greenfee package	?
Price	
What does the package include?	

Hole	
Par	

  

Greenfee	?
Amount	

  

Driving range	?
PLEASE SELECT:	<div>?</div> <div>Price</div>

  

Handicap - Ladies	
Handicap - Men	

  

Try-out course	?
PLEASE SELECT:	<div>?</div> <div>Price</div>

  

Other special offers	
----------------------	--

## Winter Sports

Hotel is located in winter sports area	No
--	----

  

Name of closest skiing area	
Distance to hotel	

  

Cross-country ski track available in skiing area	?
Distance to hotel	

  

Tobogganing area available in skiing area	?
Distance to hotel	

  

Snow shoe hiking possible in skiing area	?
Price per hike	

  

Other winter sports facilities	
--------------------------------	--

Skiing areas being reachable from the hotel	
---	--

  

Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	

  

Ice skating facilities available in skiing area	?
Distance to hotel	

  

Night skiing possible in skiing area	?
Distance to hotel	

  

Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		
Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		
Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		
Other special offers		

Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		
Skiing school		?
Price per course		
Distance to hotel		
Drying room for skiing equipment in the hotel		?

## Wellness

### General

Spa at hotel		Yes
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa	AEGEO SPA	
Website	<a href="http://WWW.AEGEOSPAS.GR">WWW.AEGEOSPAS.GR</a>	
Email of contact person	<a href="mailto:manager@aegeospas.gr">manager@aegeospas.gr</a>	
Quiet location within hotel		Yes
Water dispenser at all spa areas		Yes
Offer of food (fruit/fitnessfood)		No
Changing cabins with lockers		No
Information about services by German speaking personnel		Yes

Spa close to the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		
Spa has a separate reception		?
Offer of drinks (fitness drinks)		?
Spa is air-conditioned		?
Size of treatment rooms		
Spa treatment by German speaking personnel		?

## Sauna & Swimming Area

Relaxing area with sunbeds No  
PLEASE SELECT: ? Price

Separate sauna for women No  
PLEASE SELECT: ? Price

Jacuzzi No  
PLEASE SELECT: ? Price

Outdoor pool in spa area No  
PLEASE SELECT: ? Price

Other

Sauna unisex Yes  
PLEASE SELECT: Against charge Price  15 euros per

Amount of saunas (how many?)  1

Indoor pool (water temperature at least 28°C) heated april and october Yes  
PLEASE SELECT: Inclusive Price

Massage shower No  
PLEASE SELECT: ? Price

## Spa Treatments *(please enclose further information such as price lists etc.) ( 15 minutes voucher for free massage)*

Classical massage Yes  
PLEASE SELECT: Against charge Price  65 euros 50 minutes

Hot stone massage ?  
PLEASE SELECT: Against charge Price  90 euros 60 min

Hamam Yes  
PLEASE SELECT: Against charge Price  15 euros per hour

Thalasso therapy No  
PLEASE SELECT: ? Price

Ayurveda therapy No  
PLEASE SELECT: ? Price

Manicure Yes  
PLEASE SELECT: Against charge Price  25 euros ( standard tre

Hair dresser No  
PLEASE SELECT: ? Price

Thai massage No  
PLEASE SELECT: ? Price

Aroma therapy massage Yes  
PLEASE SELECT: Against charge Price  couple mass

Steam bath No  
PLEASE SELECT: ? Price

Balneo therapy No  
PLEASE SELECT: ? Price

Diverse facials No  
PLEASE SELECT: ? Price

Pedicure Yes  
PLEASE SELECT: Against charge Price  30 euros

Other   
PLEASE SELECT: ? Price

## Fitness

Fitness center at the hotel				Yes
PLEASE SELECT:	Inclusive	Price per day		
Name				
Website				
Email of contact person				

EQUIPMENT	
Treadmill	Yes

Bicycle	Yes
---------	-----

Weight bench	Yes
--------------	-----

Other equipment	
-----------------	--

Fitness instructor				No
PLEASE SELECT:	?	Price per hour		

Cooperation(s) with fitness center(s)				No
Kind of cooperation(s)				

Fitness center close to hotel				?
PLEASE SELECT:	?	Price per day		
Name				
Website				
Email of contact person				
Distance to hotel				

Crosstrainer	?
--------------	---

Rower machine	?
---------------	---

Fitness courses				?
PLEASE SELECT:	?	Price per course		
Course offer				

## Animation Facilities

### Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	No	Darts	Yes
Beach volleyball	No	Aqua gymnastics	Yes	Shuffleboard	No	Boccia/boules	No
Soccer	No	Water polo	Yes	Minigolf	No	Archery	No
Beach soccer	No	Water basketball	No	Table tennis	Yes	Billard	Yes
Garden chess	No						
Multifunctional sports court	No	How many?		Type of ground			
Other							



# Local System Requirements

## Operating System & Version / Software & Version

**Which OPERATING SYSTEM** is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Windows

**Which VERSION of operating system?** (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Win 7

**Which SOFTWARE VERSION** was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)

Microsoft Excel 2010