

Hotel Data Sheet

Hotel

Name of hotel	PALM ROYALE SOMA BAY
Official category	5*
Official post address	P.O.Box 348,Hurgada - Safaga Highway, Red Sea, Egypt.
Phone	0020653260700
Fax	0020653260749
Email	reservations@palmroyaleresort.com
Country	Egypt
Area	

Year of construction	2004
Year of last big renovation	2011
What was renovated?	Entire Hotels
Number of buildings in total	3

TYPE OF CONSTRUCTION			
Bungalows	No	Number of bungalows	
Main building	Yes		
Adjoining building(s)	No	Number of adjoining buildings	
Other	02 Anex buildings		

Opening times	
Spoken languages reception	English,German,Russian,Serbian,French and Arabic
Spoken languages animation	English,German,Russian,Serbian,French and Arabic
Spoken languages restaurant	English,German,Russian,Serbian,French and Arabic
Spoken languages concierge	English,German,Russian and Arabic
Currency/currencies	
Time zone (difference to GMT)	

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	No	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	Yes		
If yes: WHICH OTHER currency?	USD,Euro and English Pounds		

Voltage	220
Adapter for German style plug necessary	No
Adapter for German style plug available in hotel	Yes
Inclusive	Yes
Against charge	No
Inclusive, against commission	No
Amount (how many?)	02 per room
Price per day	no
Amount of commission	no

Money exchange in the hotel	Yes	ATM
Location of money exchange (e.g. reception)	at the Lobby	
Opening times of money exchange (from - till)	24 hours	
Money exchange close to hotel	Yes	Distance to hotel inside the Hotel
Cash machine in the hotel	Yes	
Cash machine close to the hotel	Yes	Distance to hotel inside the Hotel

Travel Connections

Airport	Hurgadha
Distance to airport	45 KM
Taxi costs to airport	40 Euros per way

Next town	Safaga
Distance to next town	12 KM
Taxi costs to next town	25 Euros two ways

Hotelbus/-shuttle				Yes
PLEASE SELECT:	Against charge	Price	18 euros per person	
Hotelbus/-shuttle (frequency per day)		shuttle service 02 times per day		

Airport 2	
Distance to airport 2	
Taxi costs to airport 2	

Distance to closest bus stop	
Bus costs to next town	
Bus connection to next town (frequency per hour OR per day)	

Facilities & General Information

Distance to next supermarket	12 KM
Distance to next hospital	15 KM
Distance to next pharmacy	in side the hotel
Distance to shopping area/center	in side the hotel
Distance to the beach	walking distance
Hotel is directly located at the beach	Yes
Hotel is separated from the beach by a beach promenade	No

Maximum number of floors	04 floors
Elevator/lift	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	3
Number of buildings WITHOUT lift	none
Further comments	

Kiosk/mini-market in hotel			Yes
Is a basic baby assortment available?			Yes
Napkins	Yes	Baby food	Yes
Baby wipes	Yes	Creme	Yes
Baby bottle	Yes	Baby dummy	Yes
Other			
Souvenir shop in hotel		Yes	
Souvenir shop close to hotel		Yes	Distance to shop in side the hotel

Parking space			Yes
PLEASE SELECT:	Inclusive	Price per day/week	free
Pre-reservation available?	No		

Laundrette/washing room with self service			No
PLEASE SELECT:	?	Price per wash	

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	
* Please enclose a price list if possible!		Price per shirt	

* Please enclose a price list if possible!

Fax service			Yes
PLEASE SELECT:	Against charge	Price per fax	

Room service			Yes
PLEASE SELECT:	Against charge	Price (e.g. breakfast)	
Availability of room service (HH:MM - HH:MM)	24 hrs		

Medical care in the hotel		Yes	
WHAT KIND?			
Nurse	No	Doctor	Yes
German speaking	No	Infirmary/sickroom	?
If not: WHICH language?	English		
Medical care close to hotel	Yes	German speaking doctor	No
If not: WHICH language?	English and Arabic		
German speaking doctor can be called if needed	?		

Nightclub/disco in hotel	Yes
Opening hours (from - till)	23:00hrs till 00:00hrs (inclusive) after 00:00hrs Extra Charge
Opening days	Everyday

Games room				No
Gaming machines in games room				
Indoor theatre	No	Capacity		
Outdoor theatre	Yes	Capacity		

Car rental at hotel				Yes
Price per day, cheapest car category				
Rental of scooter	No	Price per day		

Car rental close to the hotel				Yes
Distance	inside the hotel			
Name				
Website				

Dress code in hotel				Yes
If existing: WHICH dress code?	smart casual			

Discotheque at the beach				No
Opening hours (from - till)	n/a			
Opening days	n/a			
Owned by hotel	?			
Exclusive usage for hotel guests only	?			

Bicycle rental at hotel				No
PLEASE SELECT:	?	Price per day	n/a	

Bicycle rental close to the hotel				No
Distance				
Name				
Website				

Pets are allowed				No
PLEASE SELECT:	?	Price	n/a	
If allowed: WHICH pets?	pets are not allowed			

Pool & Beach

Total size of pool area	
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		Amount (how many?)	Depth (in metres)	Heat- able	Sweet water	Salt water	Water slide	No. of water slides	Chil- dren's ONLY- water slide	No. of chil- dren's water slides	Adult's ONLY- water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	6cm to 186	No	Yes	?	No		No		No		08am till sunset	5000 m3
Relax pool (outdoor)	No			?	?	?	?		?		?			
Children's pool	Yes	1	60cm	Yes	Yes	?	No		?		?		08 am till sunset	Pool heating only in winter season
Pool with separate children's area	Yes	1	60cm	No	Yes	?	Yes		Yes	2	No	none	09 am till 5pm	
Olympic size pool 50 m	?			?	?	?	?		?		?			
Half olympic pool 25 m	?			?	?	?	?		?		?			
Indoor pool	Yes	1	0cm to 158	Yes	Yes	?	No		?		?		08am to 08pm	Pool heating only in winter season

Other pool	?	
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Aqua park in the hotel				No
PLEASE SELECT:	?	Price adults per day		
		Price kids per day		
Opening times per day (from - till)				
Size of aqua park				
Amount of water slides				
Aqua park supervised by lifeguard	?			
Relax area with sunbeds	?			
Comments				

Aqua park close to the hotel				No
Distance	45 KM			
Name				
Opening times per day (from - till)				
Included for hotel guests?	No			
If included: HOW OFTEN may hotel guests visit?				
Against charge	Yes			
Price adults per day				
Price kids per day				

Sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at the pool			Yes
PLEASE SELECT:	Inclusive	Price per day	

Parasols at the pool			No
PLEASE SELECT:	?	Price per day	

Sun roofs			?
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Public beach with separate section for the hotel			?
Public beach			?
Hotel's private beach (access only for hotel guests - no other people allowed)			Yes

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	?
Sand-gravel mix	?

Pool/beach towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Deposit for pool/beach towels			No
Amount of deposit			

Change of pool/beach towels			Yes
PLEASE SELECT:	Inclusive	Price per day	

Sunbeds at the beach			Yes
PLEASE SELECT:	Inclusive	Price per day	

Mattresses for sunbeds at beach			?
PLEASE SELECT:	Inclusive	Price per day	

Parasols at the beach			?
PLEASE SELECT:	?	Price per day	

Total length of beach section/coast (beach walks)	2.5 Km
Length of hotel beach	1.2 Km

ACCESS TO SEA	
Flatly sloping	Yes
Steep coast	?
Other	

Sun terrace in the hotel			?
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Waterfront promenade			?
Distance from hotel			
Length of promenade			

Awards & Certificates *(will not be mentioned in the catalogue)*

e.g. Holidaycheck Award	Info	Trust you Excellence Award
Trip Advisor Travellers Choice Award	Info	Booking.com Excellence Award
Top Hotels Excellence in Hospitality	Info	

Additional Services

General

German speaking concierge/guest relation	Yes
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Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room foc	Yes
Fruit basket at the room	Yes

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	No
Other	

Internet in Public Areas

Internet corner	Yes	
PLEASE SELECT:	Inclusive	Price per hour
Number of computers	3	

Laptop rental	No	
PLEASE SELECT:	?	Price per hour
Number of laptops		

W-Lan	Yes	
PLEASE SELECT:	Inclusive	Price per hour
Available in these areas	entire hotel	

Child-Friendliness

Size in sqm of kidsclub	
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KIDSCLUB provides:			
Children toilets	Yes	Large relaxation area with mattresses	Yes
Children sinks	Yes	Lockable cupboards	Yes
Large windows	Yes	TV	Yes
Chairs for children	?	DVD-Player	?
Tables for children	?	Sunshade in front of kidsclub	Yes

Child care for children below 4 years	No
Info	

Children's playground	Yes
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CHILDREN'S PLAYGROUND provides:	
Plenty of shady elements	Yes
Wooden playground equipment	Yes

Baby cots			Yes
PLEASE SELECT:	Inclusive	Price per hour	

RESTAURANT			
Baby corner in the restaurant	Yes	Hot chocolate	Yes
Microwave	Yes	Water boiler	Yes
Milk	Yes	Sugar	Yes
Bottle warmer	Yes		

High chairs in the restaurant				?
PLEASE SELECT:	Inclusive		Price	

Icecream for kids available			Yes
PLEASE SELECT:	Inclusive	Price	

Kids animation 4-7 years	Yes	
German speaking animateur	No	?

Kids animation 8-12 years	Yes	
German speaking animateur	?	?

Kids animation 13-17 years	Yes	
German speaking animateur	?	?

Baby monitor (babyphone) rental			No
PLEASE SELECT:	?	Price per day	

Babysitter service			Yes
PLEASE SELECT:	Against charge	Price per hour	15 Euros

Kids restaurant with small chairs and tables			Yes
Buffet for kids			Yes
PLEASE SELECT:	Inclusive	Price per day	

Early dinner			?	
PLEASE SELECT:	?		Price	

Other	
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Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	Yes	Shower is accessible	Yes	Access to pool accessible	Yes
All areas reachable without stairs	Yes	Accessible bath rooms	Yes	Shower is wheelchair accessible	Yes	Access to beach accessible	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	Yes	WC reachable from the side	Yes	Space between bed and wall at least 1,20 m	Yes	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	Yes	Access to public toilets accessible	Yes		
Other							

Which room-type needs to be booked for handicapped people?	Pool view rooms
Number of rooms (how many?) for handicapped people	03 rooms
Size in sqm of rooms for handicapped people	45 sqm
Room numbers of rooms for handicapped people	

Conferences & Meetings

Number of conference and meeting rooms (how many?)	6 Meeting rooms
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Pavilion	706	750 Pax	Yes	Yes	Yes	Yes	Yes	
Abu Soma Ball Room	331	300 Pax	Yes	Yes	Yes	Yes	Yes	
Isis Meeting Room	69	50 Pax	Yes	Yes	Yes	Yes	Yes	
Osiris Meeting Room	71	50 Pax	Yes	Yes	Yes	Yes	Yes	
Khafraa Meeting Room	81	60 Pax	Yes	Yes	Yes	Yes	Yes	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	No	Stage	Yes	Mobile sound system	?	DVD player	Yes
Air conditioning	Yes	Speaker's desk	Yes	Laptop	?	Beamer	Yes
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	?	Microphone (normal)	Yes
Divisible wall	No	Mobile Screen	Yes	TV	?	Wireless microphone	Yes
Other equipment							

Conference costs	As per the price list and client requests	Conference packages	As per the price list and client requests
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Wedding & Honeymoon

Room upgrade	Yes
PLEASE SELECT:	Against charge
Upgrade to which room type according DTH-contract?	

Sparkling wine	Yes
PLEASE SELECT:	Against charge
Price	

Room decoration	Yes
PLEASE SELECT:	Inclusive
Price	

Wine	Yes
PLEASE SELECT:	Against charge
Price	

Spa treatment	Yes
PLEASE SELECT:	Against charge
Price	

Flowers	Yes
PLEASE SELECT:	Against charge
Price	

Massage	Yes
PLEASE SELECT:	Against charge
Price	

Fruit basket	Yes
PLEASE SELECT:	Inclusive
Price	

Dinner at à-la-carte restaurant	Yes
PLEASE SELECT:	Inclusive
Price	

Pastries	?
PLEASE SELECT:	?
Price	

Except Asian Restaurant

Champagne	Yes
PLEASE SELECT:	Against charge
Price	

Cake	Yes
PLEASE SELECT:	Inclusive
Price	

Other	
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Honeymoon packages (list services)		Price	
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Wedding possible	Yes		
Required documents for wedding			
Wedding packages (list services)		Price	

Rooms

Total number of rooms	445	
Non-smoking rooms	?	Number of non-smoking rooms
Smoking rooms	?	Number of smoking rooms

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Promo Room	Superior Room	Superior Pool view Room	Superior Seaview Room	Superior Beach Front Room	Club Room	Family Room	Name room type below:
Number		171	50	83	15	65	25	
Size in sqm	45	45	45	45	45	45	65	
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	No	Yes	Yes	Yes	No	Yes	Yes	?
...or located in adjoining building(s)?	Yes	Yes	No	Yes	Yes	No	Yes	?
...or other								
Sea view	No	No	No	Yes	Yes	Yes	No	?
Side sea view	No	No	No	No	No	No	No	?
Garden view	Yes	Yes	No	No	No	No	Yes	?
Pool view	No	No	Yes	No	No	Yes	No	?
Land view	No	No	No	No	No	No	No	?
Balcony	?	?	?	Yes	?	Yes	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	Yes	Yes	Yes	?	Yes	?	Yes	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)	1	1	1	1	1	1	1	
Hair dryer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
SAT-TV	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Radio	No	No	No	No	No	No	No	?
Internet access	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
W-LAN	No	No	No	No	No	No	No	?
Air conditioning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Ventilator	No	No	No	No	No	No	No	?
Heating	No	No	No	No	No	No	No	?
Refrigerator	No	No	No	No	No	No	No	?
Minibar	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Safe	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
No. of rooms with connecting door	0	8	12	8	0	13	0	
Carpet	No	No	No	No	No	No	No	?
Tiled floor	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Wooden floor	No	No	No	No	No	No	No	?
Laminate	No	No	No	No	No	No	No	?
2 single beds	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Queen size bed	No	No	No	No	No	No	No	?
King size bed	No	Yes	Yes	Yes	Yes	Yes	Yes	?

Double bed	No	No	No	No	No	No	No	?
Add. bed - original bed	No	No	No	No	No	No	No	?
Add. bed - sofa bed	No	No	No	No	No	No	No	?
Add. bed - rollaway bed	Yes	Yes	No	No	No	No	No	?
Add. bed - bunk bed	No	No	No	No	No	No	No	?
Separate bedroom	No	No	No	No	No	No	Yes	?
Combined living-/bedroom	No	No	No	No	No	No	No	?
Kitchen/kitchenette	No	No	No	No	No	No	No	?
Kitchen utensils	No	No	No	No	No	No	No	?
Kettle/tea/coffee	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Shampoo	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Lotion	No	No	No	No	No	No	No	?
Soap	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
Other								
Room name according to DTH-contract	DZP DAP	DZ DA	DZS DAS	DZM DAM	DMS DMQ	DC DAC	FZ	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number								
Size in sqm								
Room type located in bungalow?	?	?	?	?	?	?	?	?
...or located in main building?	?	?	?	?	?	?	?	?
...or located in adjoining building(s)?	?	?	?	?	?	?	?	?
...or other								
Sea view	?	?	?	?	?	?	?	?
Side sea view	?	?	?	?	?	?	?	?
Garden view	?	?	?	?	?	?	?	?
Pool view	?	?	?	?	?	?	?	?
Land view	?	?	?	?	?	?	?	?
Balcony	?	?	?	?	?	?	?	?
Balcony is furnished	?	?	?	?	?	?	?	?
Terrace	?	?	?	?	?	?	?	?
Terrace is furnished	?	?	?	?	?	?	?	?
Balcony or terrace	?	?	?	?	?	?	?	?
Bathtub/WC	?	?	?	?	?	?	?	?
Shower/WC	?	?	?	?	?	?	?	?
Bathtub or shower/WC	?	?	?	?	?	?	?	?
Bath + shower/WC	?	?	?	?	?	?	?	?

Separate WC	?	?	?	?	?	?	?	?
No. of bathrooms (how many?)								
Hair dryer	?	?	?	?	?	?	?	?
Telephone	?	?	?	?	?	?	?	?
SAT-TV	?	?	?	?	?	?	?	?
Radio	?	?	?	?	?	?	?	?
Internet access	?	?	?	?	?	?	?	?
W-LAN	?	?	?	?	?	?	?	?
Air conditioning	?	?	?	?	?	?	?	?
Ventilator	?	?	?	?	?	?	?	?
Heating	?	?	?	?	?	?	?	?
Refrigerator	?	?	?	?	?	?	?	?
Minibar	?	?	?	?	?	?	?	?
Safe	?	?	?	?	?	?	?	?
No. of rooms with connecting door								
Carpet	?	?	?	?	?	?	?	?
Tiled floor	?	?	?	?	?	?	?	?
Wooden floor	?	?	?	?	?	?	?	?
Laminate	?	?	?	?	?	?	?	?
2 single beds	?	?	?	?	?	?	?	?
Queen size bed	?	?	?	?	?	?	?	?
King size bed	?	?	?	?	?	?	?	?
Double bed	?	?	?	?	?	?	?	?
Add. bed - original bed	?	?	?	?	?	?	?	?
Add. bed - sofa bed	?	?	?	?	?	?	?	?
Add. bed - rollaway bed	?	?	?	?	?	?	?	?
Add. bed - bunk bed	?	?	?	?	?	?	?	?
Separate bedroom	?	?	?	?	?	?	?	?
Combined living-/bedroom	?	?	?	?	?	?	?	?
Kitchen/kitchenette	?	?	?	?	?	?	?	?
Kitchen utensils	?	?	?	?	?	?	?	?
Kettle/tea/coffee	?	?	?	?	?	?	?	?
Shampoo	?	?	?	?	?	?	?	?
Lotion	?	?	?	?	?	?	?	?
Soap	?	?	?	?	?	?	?	?
Other								
Room name according to DTH-contract								

Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Promo Room	Superior Room	Superior Pool view Room	Superior Seaview Room	Superior Beach Front Room	Club Room	Family Room	
Number		171	50	83	15	65	25	
Size in sqm	45	45	45	45	45	45	65	
1	Yes	Yes	Yes	Yes	Yes	Yes	?	?
1+1	Yes	Yes	Yes	Yes	Yes	Yes	?	?
2	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
2+1	Yes	Yes	Yes	Yes	Yes	Yes	Yes	?
2+2	?	?	?	?	?	?	Yes	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	Yes	Yes	Yes	?
3+1	?	?	?	?	?	?	Yes	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract	DZP DAP	DZ DA	DZS DAS	DZM DAM	DMS DMQ	DC DAC	FZ	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):								
Number								
Size in sqm								
1	?	?	?	?	?	?	?	?
1+1	?	?	?	?	?	?	?	?
2	?	?	?	?	?	?	?	?
2+1	?	?	?	?	?	?	?	?
2+2	?	?	?	?	?	?	?	?
2+3	?	?	?	?	?	?	?	?
3	?	?	?	?	?	?	?	?
3+1	?	?	?	?	?	?	?	?
3+2	?	?	?	?	?	?	?	?
4	?	?	?	?	?	?	?	?
4+1	?	?	?	?	?	?	?	?
4+2	?	?	?	?	?	?	?	?
5	?	?	?	?	?	?	?	?
5+1	?	?	?	?	?	?	?	?
Room name according to DTH-contract								

Facilities & Service

Housekeeping				Yes
HOW OFTEN?	Daily			
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Towels change				Yes
HOW OFTEN?	Daily			
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

Linen change				Yes
HOW OFTEN?	Daily			
Monday	Yes	Tuesday	Yes	
Wednesday	Yes	Thursday	Yes	
Friday	Yes	Saturday	Yes	
Sunday	Yes			

W-LAN				Yes
PLEASE SELECT:	Inclusive	Price per hour		

Internet access				Yes
PLEASE SELECT:	Inclusive	Price per hour		

SAT TV has these German channels	Yes
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Air conditioning				Yes
Controlled by hotel	Yes			
Individually controllable	Yes	If yes: remote control required?	?	
Deposit for remote control	No	Amount of deposit		

Heating				No
Controlled by hotel	?			
Individually controllable	?	If yes: remote control required?	?	
Deposit for remote control	No	Amount of deposit		

MONTHS OF OPERATION				
January	Yes	February	Yes	
March	Yes	April	Yes	
May	Yes	June	Yes	
July	Yes	August	Yes	
September	Yes	October	Yes	
November	Yes	December	Yes	

MONTHS OF OPERATION				
January	?	February	?	
March	?	April	?	
May	?	June	?	
July	?	August	?	
September	?	October	?	
November	?	December	?	

Refrigerator				No
PLEASE SELECT:	?	Price per day		

Safe				Yes
PLEASE SELECT:	Inclusive	Price per day		

Minibar filled up with drinks at arrival				Yes
PLEASE SELECT:	Inclusive	Price		

Minibar filled up regularly during the stay				Yes
PLEASE SELECT:	Inclusive	Price		

F&B

Boards offered in Hotel

Breakfast	Yes	Half-board	Yes
Half-board plus (drinks at meals included)	No	HALF-BOARD INCLUDES:	
Full board	Yes	Breakfast & lunch	?
Full board plus (drinks at meals included)	No	Breakfast & lunch or dinner (guests can choose)	?
Ultra all inclusive (drinks included 24 hours)	Yes	All inclusive	?
		Times all inclusive (from - till)	From 10:00 hrs till 00:00 hrs
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

Restaurants

							RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	Breakfast	Half-board	Half-board plus	Full board	Full board plus	All inclusive	Ultra all inclusive
Main restaurant	Café Stella (Breakfast	International	6:30 HRS - 10:30 HRS	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Café Stella (late breakfast	International	10:30 HRS - 11:30 HRS	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Café Stella (lunch)	International	12:00 HRS - 15:00 HRS	Yes	Yes	Yes	?	No	No	Yes	Yes	Yes	Yes
	Café Stella (Dinner)	7 thematic nights	18:00 HRS - 22:00 HRS	Yes	Yes	Yes	?	Yes	Yes	Yes	Yes	Yes	Yes
Separate kids restaurant	Kids Section in Café Stella	During all above mentioned timing		Yes	Yes	Yes	?	Yes	Yes	Yes	Yes	Yes	Yes
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	Azur Bar	Snack Menu	12:00 HRS - Sunset	Yes	Yes	No	No	No	No	No	No	Yes	Yes
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
A-la-carte restaurant													
	Lavarna Barba Kiriakos	Greek	18:00 HRS - 22:00 HRS	Yes	Yes	Yes	?	No	No	No	No	Yes	Yes
	El Tannour	Lebanese	18:00 HRS - 22:00 HRS	Yes	Yes	Yes	?	No	No	No	No	Yes	Yes
	IL Portico	Italian	18:00 HRS - 22:00 HRS	No	Yes	Yes	?	No	No	No	No	Yes	Yes
PLEASE SELECT:	Inclusive												

IF inclusive: how often per stay/week?	1 visit per restaurant per week stay
Reservation necessary?	Yes

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu	Included in AI offer	?	Included in other forms of board	Yes	Which?	H.B & F.B
Breakfast	6:30 HRS - 10:30 HRS	Yes	No	Included in AI offer	?				
Late-riser breakfast	10:30 HRS - 11:30 HRS	Yes	No	Included in AI offer	?				
Lunch	12:00 HRS - 15:00 HRS	Yes	No	Included in AI offer	?				
Coffee and cake	15:00 HRS - 18:00 HRS	Yes	No	Included in AI offer	?				
Dinner	19:00 HRS - 22:00 HRS	Yes	No	Included in AI offer	?				
Late night snack	Late dinner for late arrival	No	Yes	Included in AI offer	?				
Icecream	14:00 HRS - 17:00 HRS	No	Yes	Included in AI offer	?				
Other		?	?	Included in AI offer	?				

Meals are operated in different shifts	No	PLEASE SELECT:	?
Timings of shifts			

Bars

	Name	Opening hours (from - till) HH:MM - HH:MM	PLEASE SELECT:	Included in AI offer	
Indoor bar	Johnny's Bar	17:00 HRS - 01:00 HRS	PLEASE SELECT:	Included in AI offer	
Outdoor bar	Azur Bar	10:00 HRS - Sunset	PLEASE SELECT:	Included in AI offer	
Pool bar	Blue Bar	10:00 HRS - Sunset	PLEASE SELECT:	Included in AI offer	
Beach bar	Nemo Bar	10:00 HRS - Sunset	PLEASE SELECT:	Included in AI offer	
Disco bar	Cleopatra Disco	23:00 HRS - 03:00 HRS	PLEASE SELECT:	Included in AI offer	
Lobby bar	Atrium Bar	10:00 HRS - 06:30 HRS	PLEASE SELECT:	Included in AI offer	
Oriental café/shisha bar	Shisha Corner	19:00 HRS - 00:00 HRS	PLEASE SELECT:	Included in AI offer	
American/international Bar			PLEASE SELECT:	?	
Other	Water sport bar	Point Break	10:00 HRS - Sunset	PLEASE SELECT:	Against Charge

F&B Specials

Christmas	Yes	Buffet	Yes	Menu	?
New Year's Eve	Yes	Buffet	Yes	Menu	?
Manager's cocktail	Yes	How often?			
Showcooking	Yes	How often?			
Motto/theme buffet	Yes	Which themes?			
Food for allergic persons	Yes	What kind?			
Diet food/low-fat-food	Yes	What kind?			

Once per week
Once per week
7 Thematic buffet (International , Italian, Market night, Asian , Mexican , Oriental , Barbeque)
Organized as per guest request and menu organized with the chef and client upon arrival
Organized as per guest request and menu organized with the chef and client upon arrival

Other			
Water bottles given out at the bar	Yes	Amount per day (how many?)	Unlimited for all inclusive guests

Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other							

Tennis court at the hotel				Yes	
Run by hotel		Yes	Run by local provider		?
PLEASE SELECT:		Inclusive	Price		
Name of contact person			Holiday Concierge		
Email of contact person			guestrelation@palmroyaleresort.com		
Number of tennis courts			04 courts		

Tennis lessons in the hotel				Yes
PLEASE SELECT:	Inclusive		Price per hour	

Racket/tennis ball rental				Yes
PLEASE SELECT:	Inclusive		Price per hour	

Try-out course				?
PLEASE SELECT:	?		Price	

Tennis court close to hotel				Yes	
Run by hotel		Yes	Run by local provider		?
PLEASE SELECT:		Inclusive	Price		
Name of provider					
Website					

TYPE OF FLOOR	
Grass	?
Clay	?
Hard court	Yes
Synthetic turf	?
Sand	?
Other	

Flood light			Yes
PLEASE SELECT:	Against charge	Price per hour	15 Euro

Water Sports (please enclose information material if possible)

Water sports center in hotel				Yes
Run by hotel		?	Run by local provider	
PLEASE SELECT:		Against charge	Price	
Name of contact person				
Email of contact person				

Surfing				Yes
PLEASE SELECT:		Against charge	Price per hour	
Courses offered				
PLEASE SELECT:		Against charge	Price for basic course	
Certification/license of courses				
German speaking surfing teacher				

Catamaran				No
PLEASE SELECT:		?	Price per hour	
Courses offered				
PLEASE SELECT:		?	Price for basic course	
Certification/license of courses				
German speaking catamaran teacher				

Other	
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Water ski				No
PLEASE SELECT:		?	Price	

Paragliding				?
PLEASE SELECT:		?	Price	

Paddle boat				Yes
PLEASE SELECT:		Against charge	Price per hour	

Other	
-------	--

Water sports center close to hotel				?
Run by hotel		?	Run by local provider	
PLEASE SELECT:		?	Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				Yes
PLEASE SELECT:		Against charge	Price per hour	
Courses offered				
PLEASE SELECT:		Against charge	Price for basic course	
Certification/license of courses				
German speaking kitesurfing teacher				

Jetski				No
PLEASE SELECT:		?	Price	

Kayak				?
PLEASE SELECT:		?	Price per hour	

Banana boat				Yes
PLEASE SELECT:		Against charge	Price per ride	

Diving

Diving school in the hotel			Yes
Run by hotel	?	Run by local provider	Yes
PLEASE SELECT:	Against charge	Price	
Name of diving center	Extra Fun Divers		
Opening times per day (from - till)	09:00am to 17:00pm		
Name of contact person			
Email of contact person	info@extrafundivers.com		

Certification/license of courses	PADI
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Price for open water diver	
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Hotel's private reef	No
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Special diving packages	?
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Diving school close to hotel			?
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of diving center			
Opening times per day (from - till)			
Email of contact person			
Distance to hotel			

German speaking diving teacher	?
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Rental of snorkeling	?
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PLEASE SELECT:	?	Price per hour	
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Shuttle	?
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PLEASE SELECT:	?	Price	
----------------	---	-------	--

Horseback Riding

Provider in the hotel			Yes
PLEASE SELECT:	Against charge	Price per hour	
Name of provider			
Website			
Name of contact person			

Provider close to hotel			?
PLEASE SELECT:	?	Price per hour	
Name of provider			
Website			
Email of contact person			
Distance to hotel			

Cycling

Bicycle rental in the hotel			No
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price per day	
Name of provider			
Website			
Name of contact person			

Cycling rental close to hotel			?
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price per day	
Name of provider			
Website			
Email of contact person			
Distance to hotel			

Bicycle storage room	No
----------------------	----

WHAT BIKES ARE AVAILABLE?

Racing bikes	?
Brand	

Mountain bikes	?
Brand	

Other bicycle storage	?
What kind?	

Bikes for kids	?
Brand	

Support wheels available	?
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Golf

Golf course at the hotel	No		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole	
Par	

Greenfee	?
Amount	

Driving range	?		
PLEASE SELECT:	?	Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel	?		
Run by hotel	?	Run by local provider	?
PLEASE SELECT:	?	Price	
Name of golf course			
Website			
Name of provider			
Email of contact person			
Distance to hotel			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Shuttle service to golf course	?		
PLEASE SELECT:	?	Price	
Greenfee package	?		
Price			
What does the package include?			

Hole			
Par			
Greenfee	?		
Amount			
Driving range	?		
PLEASE SELECT:	?	Price	
Handicap - Ladies			
Handicap - Men			
Try-out course	?		
PLEASE SELECT:	?	Price	
Other special offers			

Winter Sports

Hotel is located in winter sports area	No
Name of closest skiing area	
Distance to hotel	
Cross-country ski track available in skiing area	?
Distance to hotel	
Tobogganing area available in skiing area	?
Distance to hotel	
Snow shoe hiking possible in skiing area	?
Price per hike	
Other winter sports facilities	

Skiing areas being reachable from the hotel	
Name of closest top skiing area (e.g. St. Moritz)	
Distance to hotel	
Ice skating facilities available in skiing area	?
Distance to hotel	
Night skiing possible in skiing area	?
Distance to hotel	
Rental of equipment	?
Price	

Ski lift		?
Price per way		
Distance to hotel		

Rental of skiing equipment		?
Price per full equipment per day		
Located in the hotel	?	
Distance to hotel		

Ski pass service available in the hotel		?
Reduced fees offered by the hotel	?	
Price per day/for two days/for three days		

Other special offers	
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Bus to go to skiing area		?
Price per way		
Distance of bus stop to the hotel		
Skiing areas which are reachable using the bus		

Skiing school		?
Price per course		
Distance to hotel		

Drying room for skiing equipment in the hotel		?
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Wellness

General

Spa at hotel		Yes
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		

Quiet location within hotel		Yes
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Water dispenser at all spa areas		Yes
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Offer of food (fruit/fitnessfood)		No
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Changing cabins with lockers		Yes
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Information about services by German speaking personnel		Yes
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Spa close to the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Spa has a separate reception		Yes
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Offer of drinks (fitness drinks)		No
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Spa is air-conditioned		Yes
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Size of treatment rooms		
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Spa treatment by German speaking personnel		Yes
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Sauna & Swimming Area

Relaxing area with sunbeds Yes
PLEASE SELECT: Inclusive Price

Separate sauna for women No
PLEASE SELECT: Inclusive Price

Jacuzzi Yes
PLEASE SELECT: Inclusive Price

Outdoor pool in spa area Yes
PLEASE SELECT: Inclusive Price

Other

Sauna unisex Yes
PLEASE SELECT: Inclusive Price

Amount of saunas (how many?)

Indoor pool (water temperature at least 28°C) ?
PLEASE SELECT: ? Price

Massage shower ?
PLEASE SELECT: ? Price

Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage Yes
PLEASE SELECT: Against charge Price

Hot stone massage Yes
PLEASE SELECT: Against charge Price

Hamman No
PLEASE SELECT: ? Price

Thalasso therapy No
PLEASE SELECT: ? Price

Ayurveda therapy No
PLEASE SELECT: ? Price

Manicure Yes
PLEASE SELECT: Against charge Price

Hair dresser Yes
PLEASE SELECT: Against charge Price

Thai massage No
PLEASE SELECT: ? Price

Aroma therapy massage No
PLEASE SELECT: ? Price

Steam bath ?
PLEASE SELECT: ? Price

Balneo therapy No
PLEASE SELECT: ? Price

Diverse facials Yes
PLEASE SELECT: Against charge Price

Pedicure Yes
PLEASE SELECT: Against charge Price

Other ?
PLEASE SELECT: ? Price

Fitness

Fitness center at the hotel			Yes
PLEASE SELECT:	Inclusive	Price per day	
Name			
Website			
Email of contact person			

EQUIPMENT	
Treadmill	Yes
Bicycle	Yes
Weight bench	Yes

Other equipment	
-----------------	--

Fitness instructor			No
PLEASE SELECT:	?	Price per hour	
Cooperation(s) with fitness center(s)			
Kind of cooperation(s)	?		

Fitness center close to hotel			Yes
PLEASE SELECT:	?	Price per day	
Name			
Website			
Email of contact person			
Distance to hotel			

Crosstrainer	Yes
Rower machine	Yes

Fitness courses			No
PLEASE SELECT:	?	Price per course	
Course offer			

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	?	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	?	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	?	Boccia/boules	Yes
Soccer	?	Water polo	?	Minigolf	Yes	Archery	?
Beach soccer	?	Water basketball	?	Table tennis	Yes	Billard	Yes
Garden chess	?						
Multifunctional sports court	?	How many?		Type of ground			
Other							

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)